



State of Vermont  
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**\*\*Important Changes to Refill Limits\*\***

Dear Medicaid Provider,

Based on feedback from our pharmacy providers, and to better align with state and federal pharmacy laws, **effective 11/01/2019**, DVHA is changing the prescription refill limit from a current limit of five (5) to a new limit of eleven (11). These limits apply to all non-controlled prescriptions when Vermont Medicaid is the **primary payer**. Based on federal law, prescriptions for DEA Schedule III, IV, and IV substances continue to be limited to 5 refills or 6 months, whichever comes first. No refills are allowed on prescriptions for DEA Schedule II substances; a new prescription is required for each fill.

All refills must be dispensed in accordance with State and Federal requirements. Refill prescriptions must be dispensed pursuant to the orders of an authorized prescriber and may not be dispensed more than one year from the written date of the original prescription.

For questions, please contact the Change Healthcare Pharmacy Help Desk at 1-844-679-5362. Vermont providers can also send inquiries via email to **PBA\_VTHelpdesk@changehealthcare.com**. Thank you for your continued support of Vermont's clinical pharmacy programs.

Nancy J. Hogue, Pharm.D.  
Director of Pharmacy Services