July 23, 2021

Dear Pharmacists,

The Department of Vermont Health Access (DVHA) is excited to share our new brochure for the **Team Care Program**, a care management program. We encourage you to review the links below and refer any of your Medicaid patients who you think might benefit from this program.

Team Care is a federally mandated prescription lock-in program to prevent misuse, abuse, and diversion of medications on the FDA Controlled Substance Schedule such as opioid pain medications or sedatives. The intent of the program is to identify and to help address un-met healthcare and/or addictions treatment needs, to support access to well-coordinated primary and specialty care, and to prevent misuse and abuse of regulated medications.

Referrals to Team Care are reviewed by a team of licensed clinicians and determination is based on specific criteria. Referrals can be anonymous and are confidential. The individual making the referral does not need to notify the member that a referral has been made. Members are enrolled for a minimum of two years and are reviewed periodically for continued enrollment.

Please share our Team Care Brochure with your colleagues: [Team Care Brochure](#)

Referral forms: [Team Care Referral Form](#) (Fillable) or [Team Care Referral Form](#) (Write In)

Additional information regarding the Team Care Program is available on our website: [https://dvha.vermont.gov/providers/team-care](https://dvha.vermont.gov/providers/team-care).

If you have any questions, please contact us at by phone (802) 238-6039 or by email at [ahs.dvhateamcare@vermont.gov](mailto:ahs.dvhateamcare@vermont.gov)

Sincerely,

DVHA Quality Improvement and Clinical Integrity Unit