

State of Vermont

Agency of Human Services

Department of Vermont Health Access

NOB 1 South, 280 State Drive
Waterbury, VT 05671-1010

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Dear Medicaid Provider,

We are excited to announce the launch of DVHA's new pharmacy benefits program **Provider Portal**. The **eWEBS Pharmacy Provider Portal** developed by our Pharmacy Benefits Manager, Change Healthcare, is designed for use by prescribers and pharmacies to simplify access to member and drug information. It provides a secure way for registered users to look up member eligibility, member drug history, and preferred drug list (PDL) information. In addition, providers can **electronically submit prior authorization requests, and track the progress of PA requests online**. Prescribers are guided through preferred and non-preferred drug selections, and potential step therapy, dose limits or other coverage restrictions, giving them the ability to make informed drug choices.

It's easy to sign up! The portal is web-based, and you only need internet access and a browser such as Internet Explorer, Chrome or Firefox.

You can access the portal immediately via this link: <https://providerportal.vt.gov.emdeon.com/vtpp/application/login.joi>
Simply click on the link and follow the directions to submit the enrollment form. You will be issued a user ID and password once your registration information has been submitted and validated.

Features that will be available to all registered users include:

- **Member Inquiry** – The ability to look up demographic information for any Medicaid enrolled individual, including member eligibility, member prior authorizations, or their current and historic pharmacy claims
- **Pharmacy Inquiry** – The ability to find pharmacy information such as location and phone information
- **Formulary Inquiry** – The ability to look up drug information, including Vermont Medicaid coverage status, Preferred Drug List (PDL) preferred step order, and PA criteria
- **Diagnosis Inquiry** – Ability to look up diagnosis code definitions
- **Program alerts, announcements and updates** – Will be made available through the portal

Prescribers have additional capabilities through the eWEBS Provider Portal:

- **Prior Authorization** – The ability to submit electronic prior authorizations, track current PA submissions, view determination results and submit electronic prescriptions through the fax submission.
- **Delegate Management** – The ability to designate and manage other office staff access to the eWEBS Portal for PA submission, eligibility inquiries and member drug profile history.

Pharmacists have additional capabilities through the eWEBS Provider Portal:

Delegate Management – The ability to designate and manage other pharmacy technician staff access to the eWEBS Portal for member PA look up, eligibility inquiries and member drug profile history.

The application also has a user guide for you to review. Information on enrollment and training will be provided to prescribers and pharmacies over the next few weeks. If you would like to be notified by email when the portal is available

for enrollment, or if you have any questions about the portal, please call Nancy Miner at 802-922-9612 or email VTRXPOTAL@changehealthcare.com.