May 14, 2018

Dear Vermont Medicaid Provider:

The majority of Vermont Medicaid prescribing providers have an established connection to pharmacies through their electronic health records systems. Electronic prescribing, also referred to as e-prescribing, is the exchange of prescription information through computer-to-computer connections, instead of issuing prescriptions by paper, fax or phone. The computer-to-computer process is safer and more secure for patients, prescribers and pharmacies. Statewide, over 80% of prescriptions to Vermont Medicaid are now sent electronically.

On 4/20/2018, Vermont Medicaid, through its PBM Change Healthcare, established a connection with Surescripts to provide data for Medicaid members. Surescripts supports standard electronic prescription transactions to allow clinicians to securely e-prescribe within their existing workflow.

Providers who use electronic prescribing now have access to Vermont Medicaid data to assist them in managing prescriptions for Medicaid members more efficiently. Information that DVHA has made available through prescribers’ electronic health record software vendors includes:

- Member’s outpatient pharmacy claims history
- Member’s Medicaid eligibility/enrollment status
- The preferred status of prescribed drugs on the Medicaid Preferred Drug list
- Indication of a prior authorization requirement for a prescribed drug

If you’re unable to access Medicaid data for your patients, contact your electronic health record software vendor. The functionality of your system is determined by your software vendor. Questions can also be directed, via email, to Change Healthcare at VTRXPORTAL@changehealthcare.com