



**State of Vermont**  
**Department of Vermont Health Access**  
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**\*\*Important Changes to Coverage for Ciprodex® otic suspension\*\***

Dear Medicaid Provider,

Change Healthcare was notified by Novartis that brand Ciprodex® Otic suspension (ciprofloxacin 0.3%/dexamethasone 0.1%) has been removed from the market. Pharmacies may continue to dispense until the available supply has been exhausted. The following are preferred alternatives for Vermont Medicaid, available without prior authorization:

- Ofloxacin 0.3% Otic Solution
- Neomycin/Polymixin B Sulfate/Hydrocortisone Solution
- Neomycin/Polymixin B Sulfate/Hydrocortisone Suspension

The above products have a low net cost to Vermont Medicaid. This category of drugs will be continually monitored and periodically adjusted if new cost-effective products become available. If you feel it is medically necessary for your patient to use a non-preferred product, a prior authorization will be required.

For questions, please contact the Change Healthcare Pharmacy Help Desk at 1-844-679-5362. Vermont providers can also send inquiries via email to **PBA\_VTHelpdesk@changehealthcare.com**. Thank you for your continued support of Vermont's clinical pharmacy programs.