



State of Vermont
Department of Vermont Health Access
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IMPORTANT NOTICE:

Point of Sale (POS) Outage Now Resolved

Dear Medicaid Provider,

As of 4:30pm EST, the Change Healthcare POS system outage has been resolved. Pharmacy claims may be re-processed. We apologize for any inconvenience this has caused.

DVHA would like to thank all Medicaid pharmacy providers for their patience during this process. If you have any questions regarding this issue, please contact the Change Healthcare Pharmacy Help Desk at 1-844-679-5362.