



State of Vermont
Department of Vermont Health Access
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Agency of Human Services
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June 10, 2024

Vermont Medicaid – Drug File Updates

Dear Pharmacy Providers,

The Department of Vermont Health Access (DVHA) would like to inform pharmacy providers of some important updates in the restoration of pharmacy services that will be implemented in the Vermont Medicaid system, effective June 8, 2024.

- **Drug Pricing Updates:**
NADAC, AWP, FUL, and SMAC drug pricing will be updated to reflect the most accurate and up-to-date pricing information.
- **New Drug Products and NDC Updates:**
The Vermont Medicaid system will be updated to include the latest Medispan drug files which will add new drug products and National Drug Codes (NDCs) that have been missing during the restoration process. This update will enhance our database with comprehensive information regarding the latest medications available.
- **SMAC Disputes:**
We have updated our contact information for SMAC (State Maximum Allowable Cost) disputes. Please note the updated email address below:
 - Email: smacdisputes@optum.com
- **Rejected Claim Issues:**
Pharmacy Providers with claims still requiring assistance from the system outage (02/21/24 – 03/18/24), please contact the Pharmacy Helpdesk at CHC/Optum for assistance.

If you have any questions or require further assistance, please do not hesitate to contact our Helpdesk at 1-844-679-5362 or PBA_VTHelpdesk@ChangeHealthcare.com.

Thank you for your continued support and efforts to serve Vermont Medicaid members.

Effective Date: 6/8/2024	
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