

**IMPORTANT NOTICE:  
Point of Sale (POS) Patching**

6/12/2024

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Due to the need to perform system maintenance, the DVHA POS system will be unavailable for approximately 5 minutes starting at 9:00PM on Friday, June 14, 2024. Pharmacy claims will not be adjudicated during this time. We apologize for any inconvenience this may cause.

Providers may verify member eligibility using the Green Mountain Eligibility Verification System (EVS) by calling: toll-free in Vermont (800) 925-1706.

You can also check eligibility on-line using the VTMEDICAID Web Services Portal at <https://www.vtmedicaid.com/secure/logon.do>

DVHA would like to thank all Medicaid pharmacy providers for their patience during this process. If you have any questions regarding this issue, please call the POS Helpdesk at 1-844-679-5362.