

Bulletin No. 79-110  
P-2403

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P-2403     Explanation of Medicaid Benefits

Each month a sample of Medicaid recipient groups will receive an "Explanation of Medicaid Benefits" (BC/BS Form 218.27.16), explain benefits paid on their behalf during the previous month.

The report will omit confidential service and drugs, such as family planning and venereal disease.

The report form instructs the recipient to list any discrepancies between the services received and the services paid for on the back of the form and return it to the district office. The IMS must:

- Clarify apparent discrepancies with the recipient; and,
- Send the recipient's form with a covering memo to Medical Services, State Office.

Medical Services will research the reported discrepancy, inform the district office of results by memo and take any appropriate action concerning the fiscal agent or provider.