

State of Vermont's Grant Application Portal

Video Helpline Series: Troubleshooting Password Issues

July 28, 2020

Presenters: Nicole DiStasio, Senior Policy Advisor (DVHA) &
Shannon Doney, Senior Business Analyst (ADS)

Overview

1. General tips
2. Review the main causes of password issues

General Tip #1: Browser

Do not use Internet Explorer

- The application platform works best in Safari (Mac), Chrome, and Firefox. The portal is not properly calibrated for Internet Explorer and password reset issues are sometimes simply the result of using the wrong browser.



General Tip #2: Careful Typing Your Email

* First Name

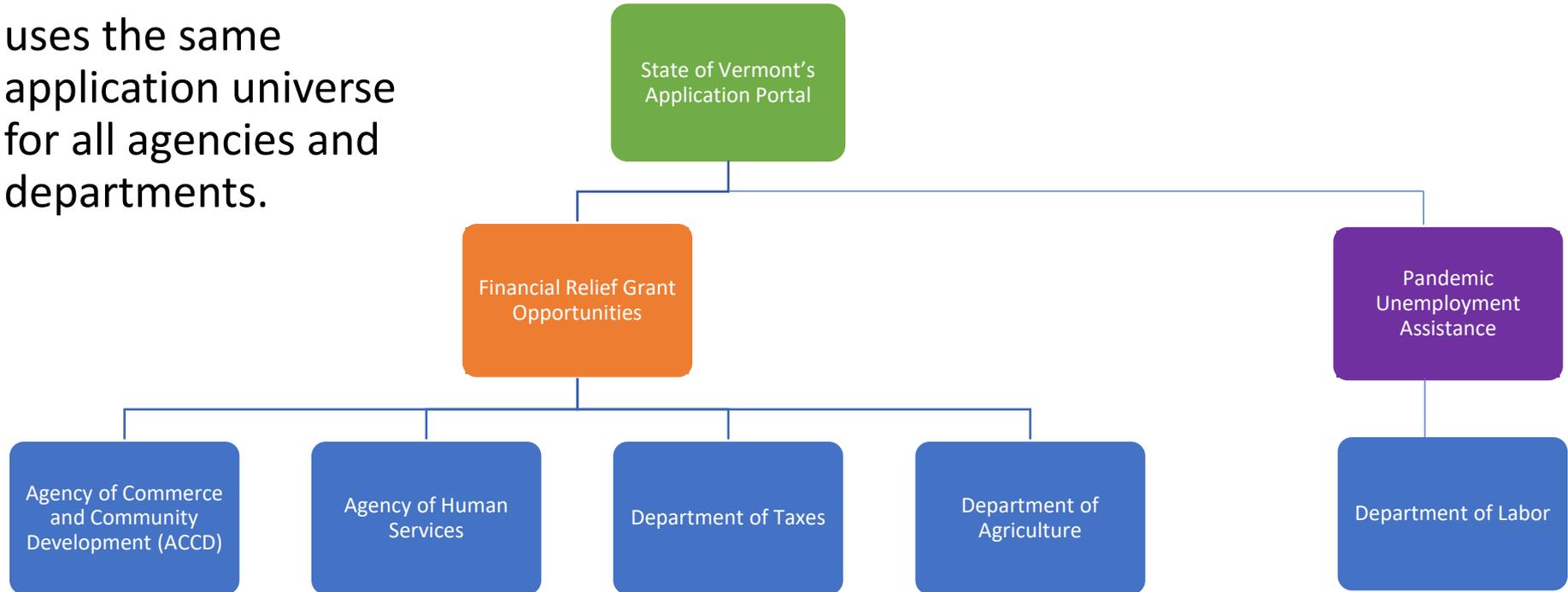
* Last Name

* Title

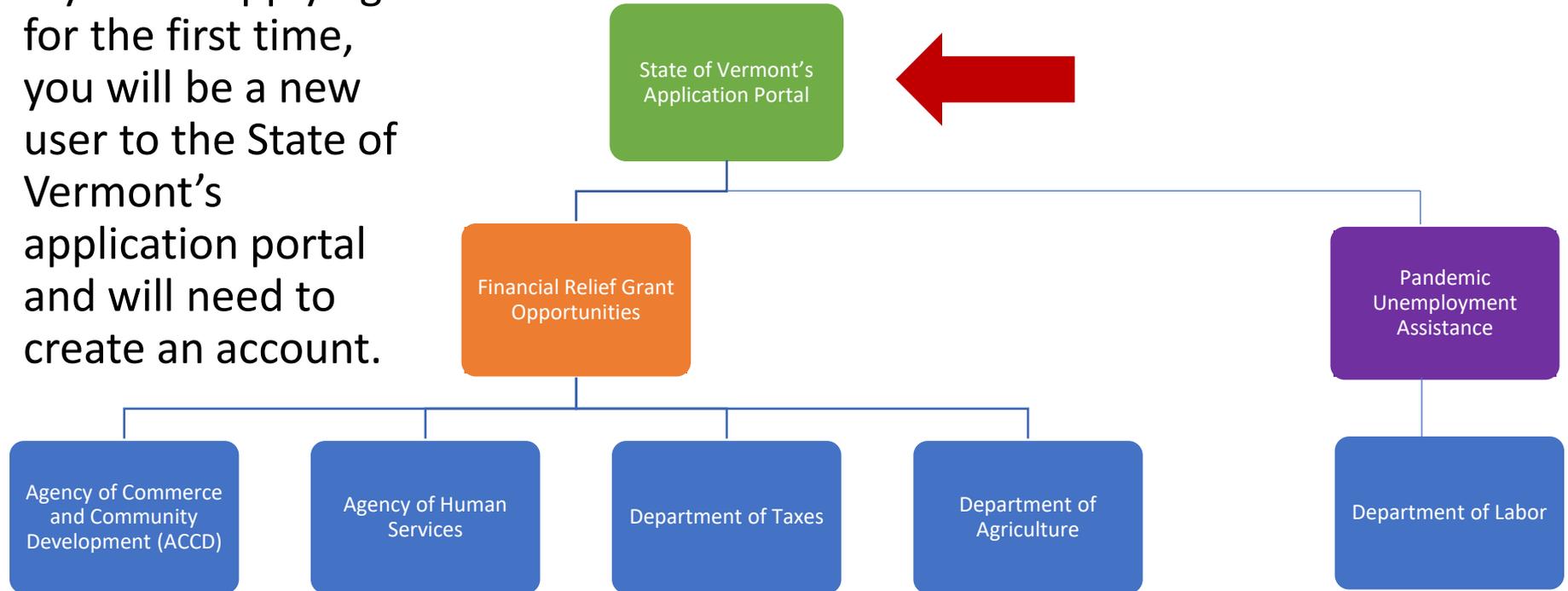
* Email

Be very careful when you enter your email, one mis-keyed letter will result in all your password resets being sent to a place you cannot retrieve them.

The State of Vermont uses the same application universe for all agencies and departments.



If you are applying for the first time, you will be a new user to the State of Vermont's application portal and will need to create an account.



- Administration
- Advisory Committees and Boards
- Budget, Legislative and Rules
- Department Initiatives
- Forms and Manuals
- Member Resources
- Provider Resources and Clinical Programs
- Quality, Outcomes, Customer Satisfaction

COVID-19 RESPONSE

VDH COVID-19 WEBPAGE

Vermont 2-1-1

Vermonters can dial 2-1-1 for information or if you have questions

VERMONT 2-1-1 WEBPAGE

Centers for Disease Control and Prevention

COVID-19 updates and guidance from the CDC

CDC WEBPAGE

COVID-19

Stay Informed and Protect Your Health

Provider and Member Communication

The DVHA COVID-19 page contains important information about the Department's actions in response to the COVID-19 Emergency. Some actions are required by the federal government due to the declaration of a federal public health emergency while other actions were taken by DVHA to help Vermonters access health care during this time. Thus, these actions may last for different lengths of time. This page will be updated when an activity ends, re-starts, or changes.

- **Health Care Provider Stabilization Grant Program:**

[Health Care Provider Stabilization Grant Program Online Application Portal Link](#)

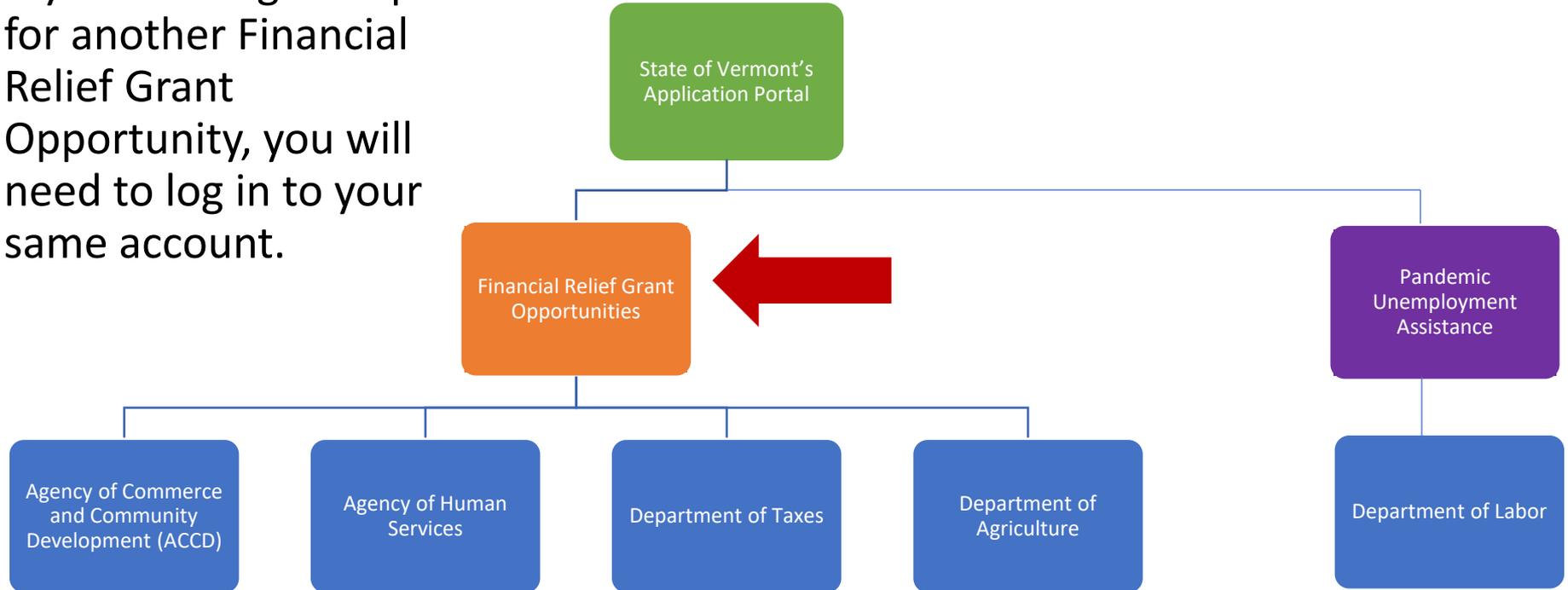
On Friday, July 2, 2020, Governor Scott authorized \$275 million for a Health Care Provider Stabilization Grant Program for a broad array of providers. These funds have been made available to the State of Vermont through the Federal Coronavirus Relief Fund (CRF) CFDA #21.019. The Agency of Human Services (AHS) is administering this program.

The application period will be open for eligible applicants from July 17, 2020 through August 15, 2020. Health care and human service providers may use the application to seek grant funding for both COVID-19-related lost revenue and COVID-19-specific incurred expenses. For more information please review the guidance documents.

Health Care Provider Stabilization Grant Program Guidance Documents:

- [Program Overview](#)

If you have signed up for another Financial Relief Grant Opportunity, you will need to log in to your same account.



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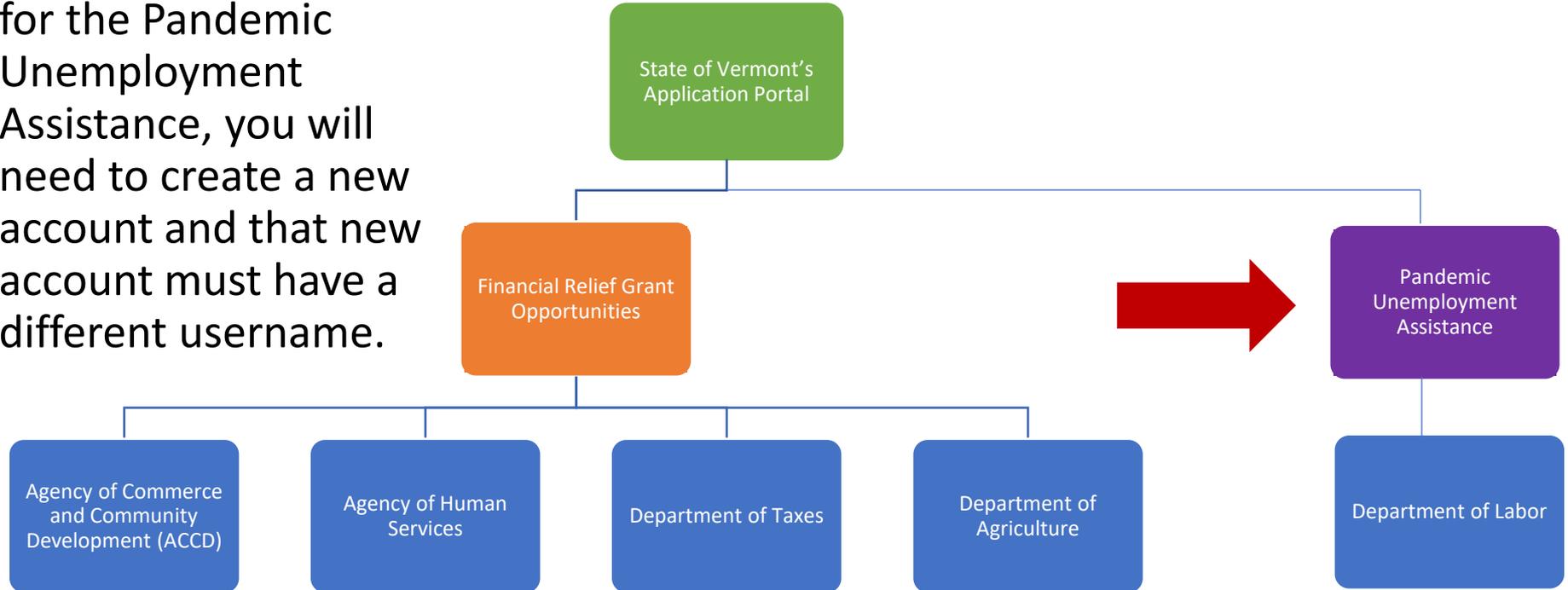
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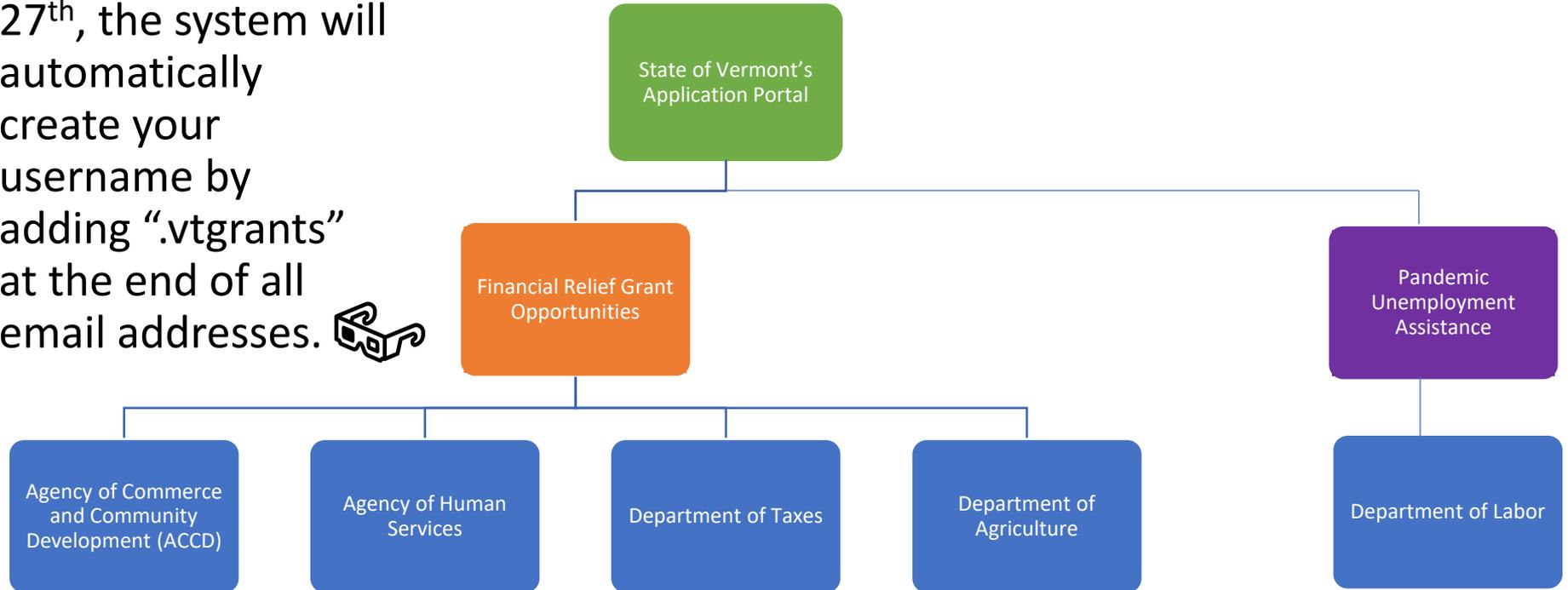
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- [Program Overview](#)

If you have signed up for the Pandemic Unemployment Assistance, you will need to create a new account and that new account must have a different username.



Beginning on July 27th, the system will automatically create your username by adding “.vtgrants” at the end of all email addresses.



Can't find your EIN? [Add Company](#)

Applicant User Registration

* First Name

Bob

* Last Name

Smith

* Title

Manager

* Role

Management

* Email

|



Complete this field.

* Phone

(123) 123-1231

* User Name ⓘ

.vtgrants

* Password ⓘ

.....

* Confirm Password

.....

Register

General Tip #3: Keep track of your Username and Password



Keep track of your username and password, either by using a password manager or writing it down and keeping it somewhere safe.

If all else fails...

- Start a new application, and/or
- Use a different email address.

Unfortunately, at this time, system limitations do not allow us to correct errors on applications (such as incorrectly entered emails, or other information). We are working on an upgrade, but we want to make sure that you have enough time to complete the application.