

MEAC Meeting Agenda

January 27, 2025

10:00 AM – 12:00 PM

Time	Topic	Presenter(s)
10:00	Call to Order	Sharon Henault & Kirsten Murphy, Co-Chairs
10:05	Roll Call, Establish Quorum Approve Previous Minutes	Zack Goss, Director of Customer Communication (Department of Vermont Health Access, “DVHA”)
10:10	Open Enrollment Wrap-up	Dan Fay, Healthcare Eligibility & Enrollment Director (DVHA) Zack Goss, Director of Customer Communication (DVHA)
10:30	FY25 Budget Adjustments	Stephanie Barrett, Chief Financial Officer (DVHA)
10:50	Medicaid Director Update	Monica Ogelby, Medicaid Director (AHS) Ashley Berliner, Director of Medicaid Policy (AHS)
11:05	Act 119	Monica Ogelby, Medicaid Director (AHS)
11:25	Commissioner’s Office Update	DaShawn Groves, Commissioner (DVHA) Adaline Strumolo, Deputy Commissioner (DVHA)
11:40	Public Comment	Sharon Henault & Kirsten Murphy, Co-Chairs
11:50	Final Committee Discussion	Sharon Henault & Kirsten Murphy, Co-Chairs
12:00	Adjourn	Sharon Henault & Kirsten Murphy, Co-Chairs

Roll Call

Meeting Minutes Approval

10/28/2024, 12/02/2024

Zack Goss, Director of Customer Communication (DVHA)

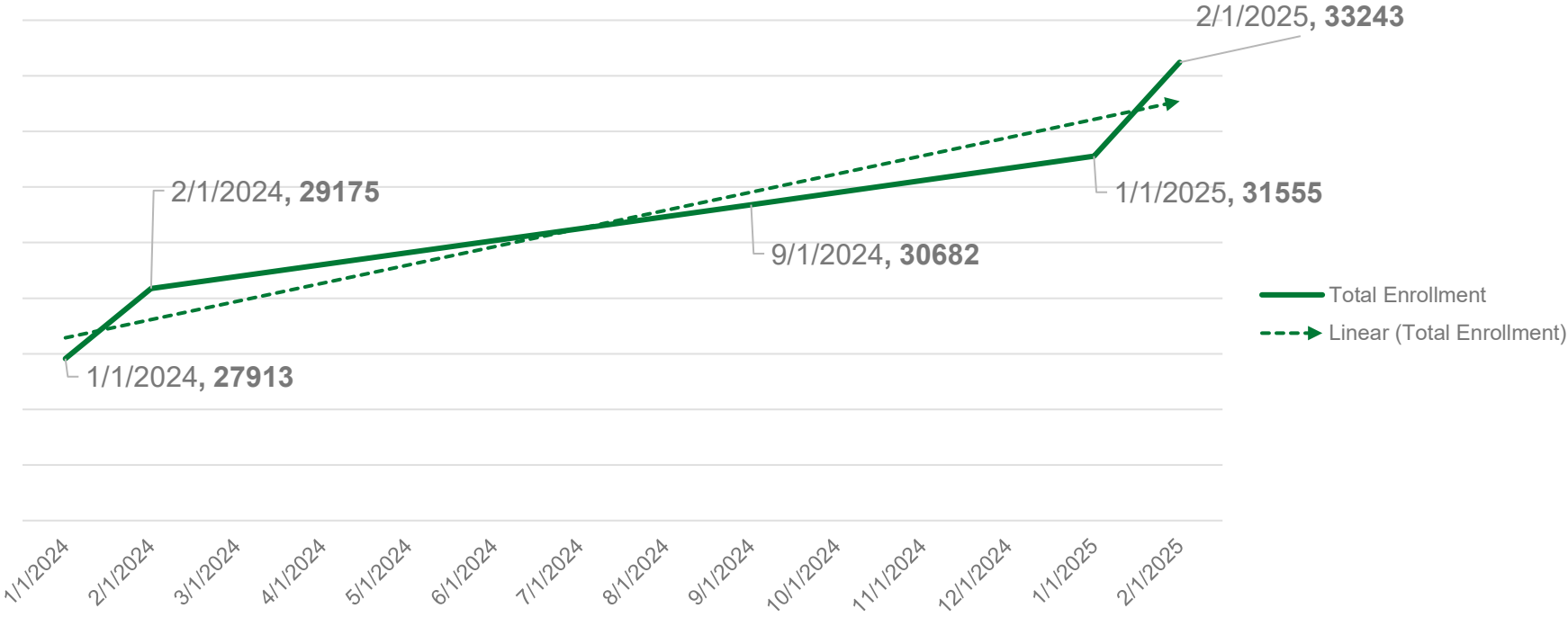
Open Enrollment Wrap-Up

Dan Fay, Healthcare Eligibility & Enrollment Director (DVHA)

Zack Goss, Director of Customer Communication (DVHA)

Enrollment grew by over 5K people between Jan '24 and Feb '25

1/1/24-2/1/25 Enrollment Overview*



There is a 19% increase in overall enrollment between 1/1/24 and those who will be enrolled on 2/1/25.

*Represents plans selected; Totals will decline because of customers who choose a plan but do not effectuate the plan.

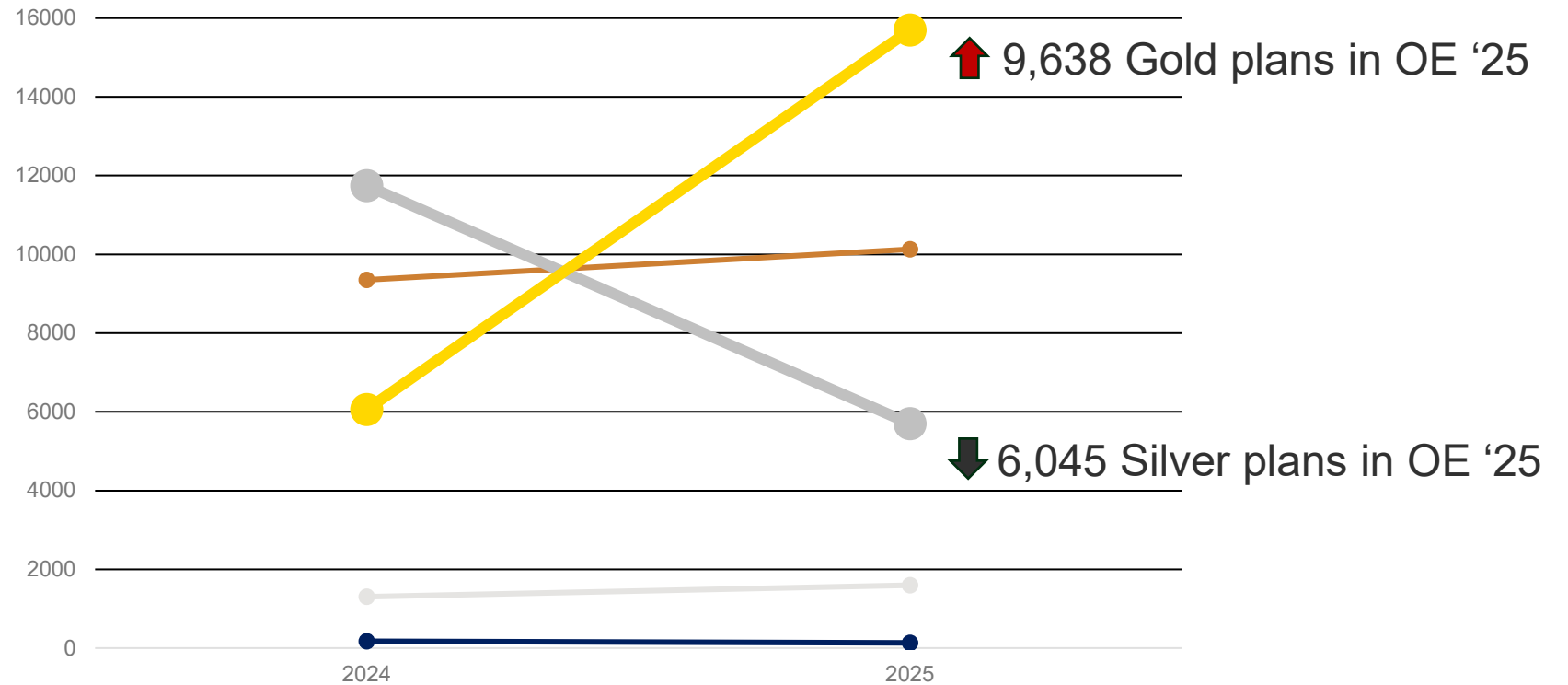
Data as of January 17, 2024



Gold plan enrollment clearly increases while Silver plan enrollment declines

2025 Plan Enrollment*, by individual

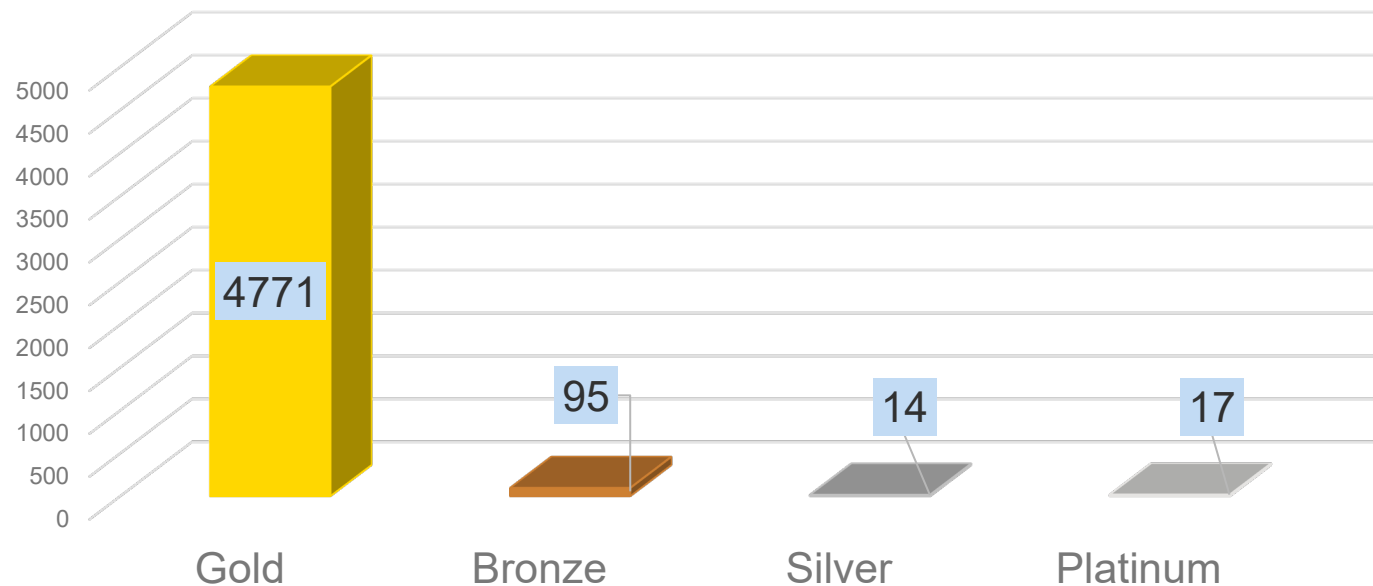
Metal Level	Year	
	2024	2025
Bronze	9351	10129
Silver	11744	5699
Gold	6059	15697
Platinum	1304	1596
Catastrophic	173	132
Total	28631	33253



Data as of January 17, 2025

Most of the 5491 customers mapped to Gold, stayed

Current metal level enrollment for customers mapped to Gold for 2025 coverage



Data as of January 23, 2024

~3% of Gold Mapped Customers moved out of their Gold Plan

- **Q:** *What happened to the 594 Gold Mapped customers not reflected in the graph?*
- **A:** Some have canceled 2025 coverage, could be moving on to Medicaid or other Minimum Essential Coverage

Many customers enrolled in a Bronze plan moved to a Gold plan.

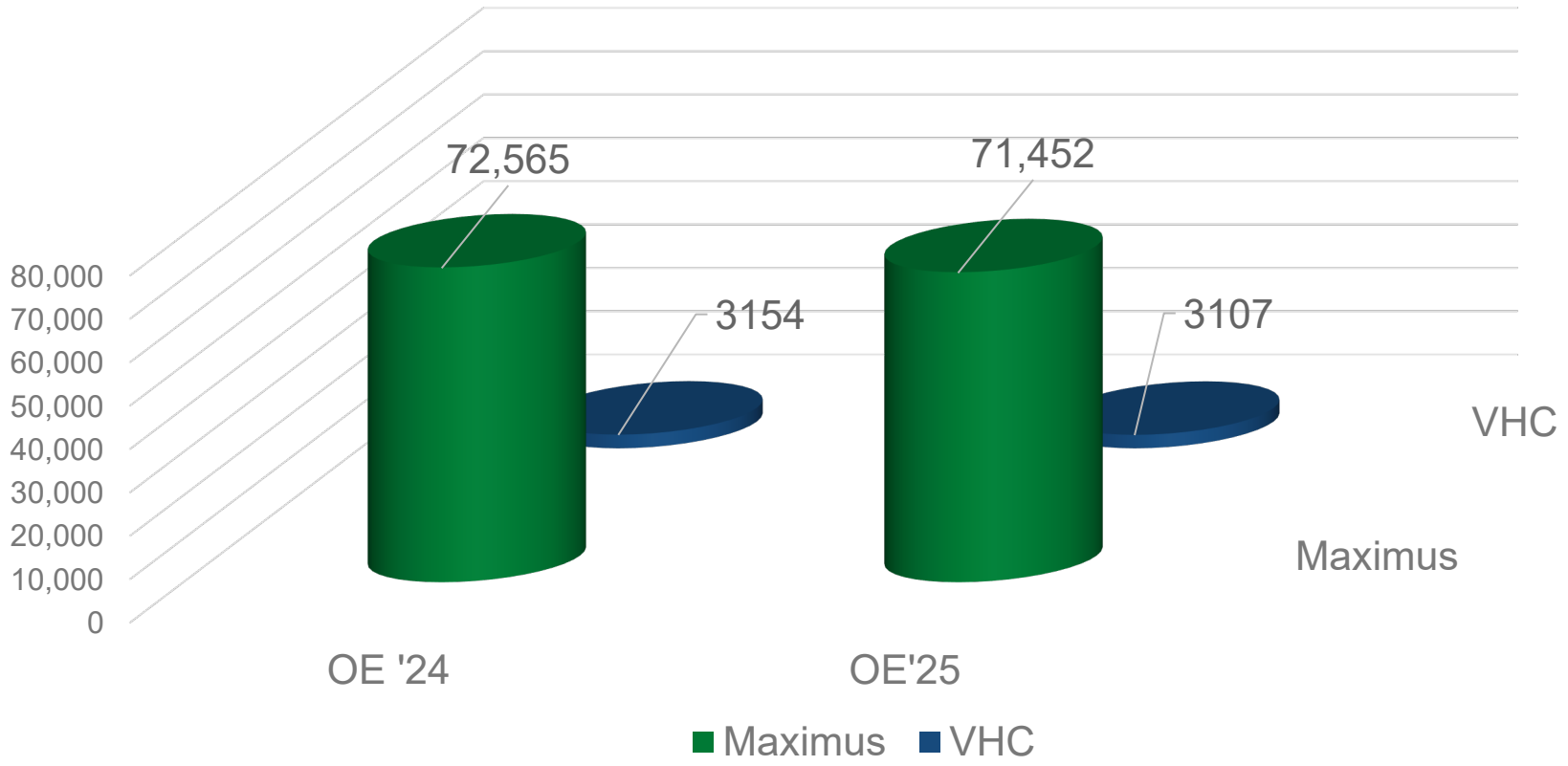
As of 1/22/25, Of the 8914 people enrolled in a Bronze plan at the end of 2024, who maintained coverage in 2025:

- 798 (~9%) people moved themselves into a Gold plan for 2025

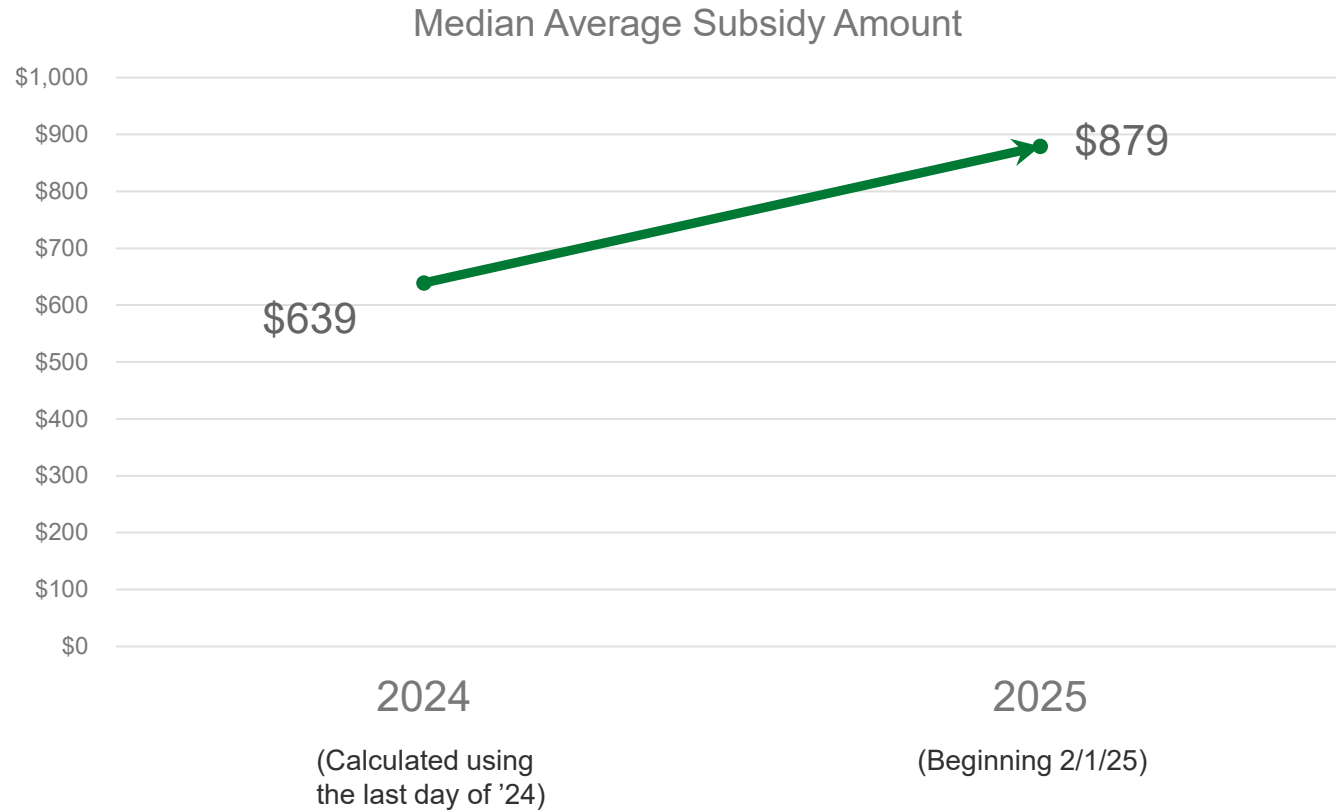
As a percentage of the total enrollment, total Bronze enrollment did NOT increase in 2025.

Call Center Data remained very consistent between OE '24 and OE '25

Number of calls to Customer Support Center (Maximus) and VHC (HAEEU) between Nov 1-Jan 15, 2024 OE vs. 2025 OE



Vermonters receive an average of \$240 more financial help in 2025 than in 2024

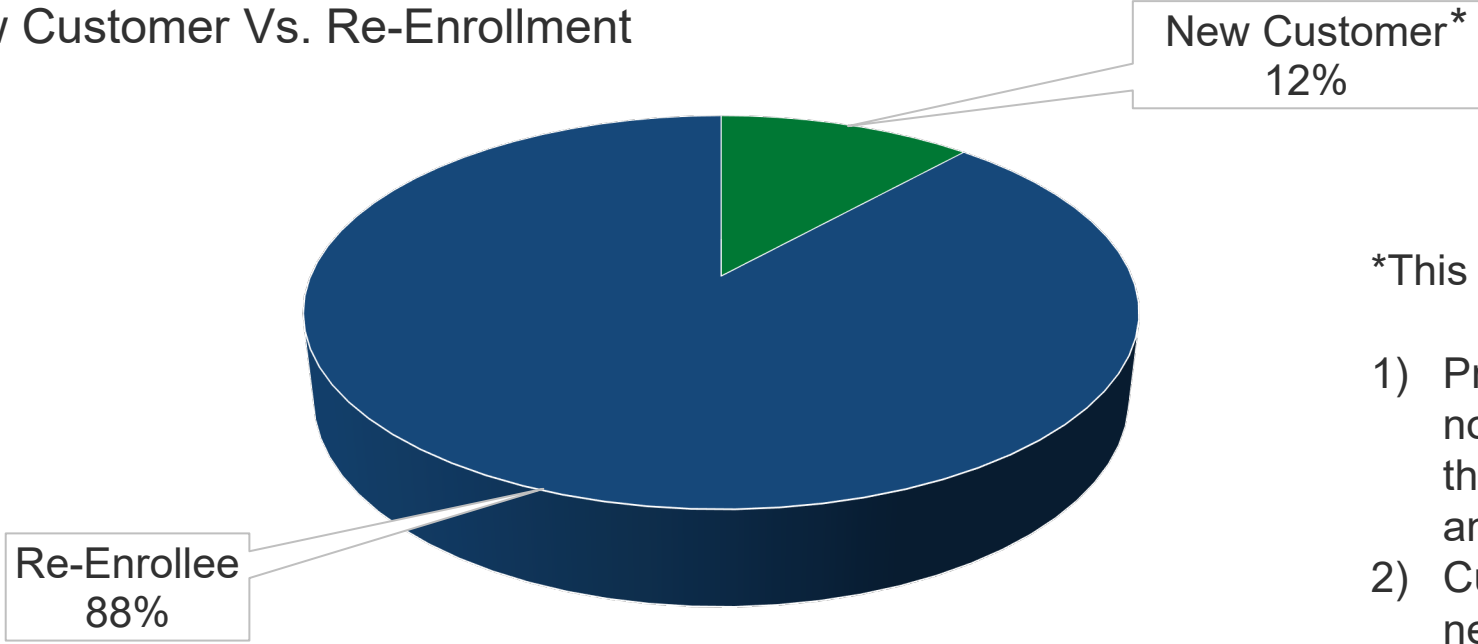


Percent Increase:
37.5% ▲

Data as of January 23, 2024

New customers = 12% in 2025

2025 Open Enrollment New Customer Vs. Re-Enrollment



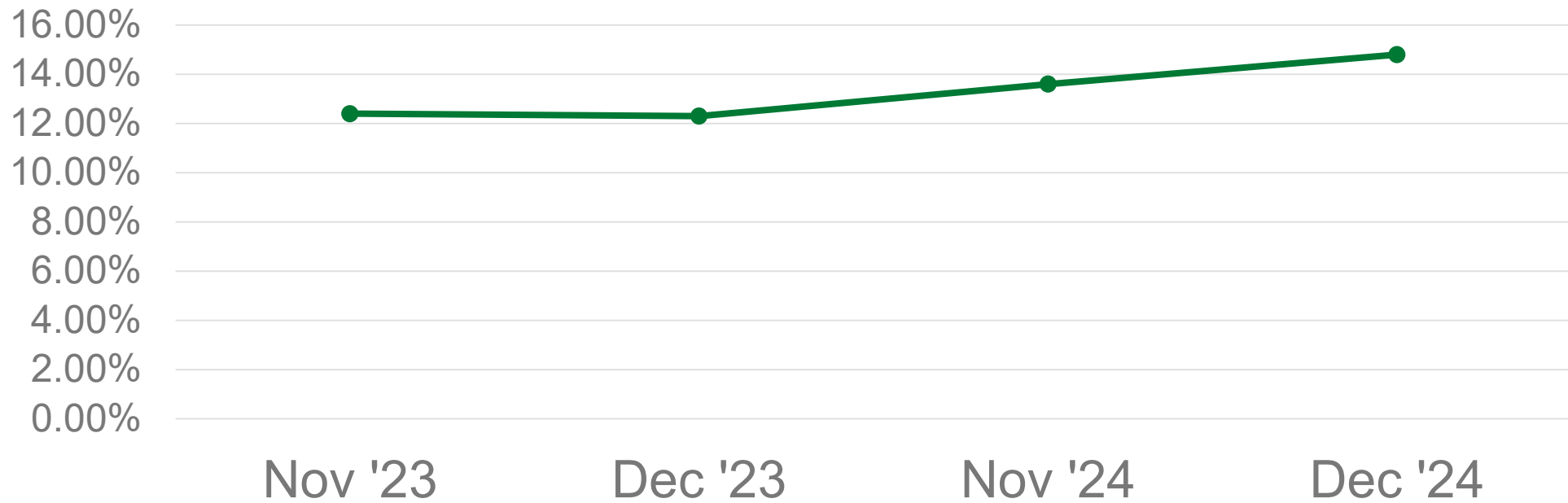
Data as of January 22, 2024

*This number includes both:

- 1) Prior customers who did not have coverage through the end of 2024, and
- 2) Customers who had never previously enrolled in the exchange.

Self-service usage has increased ~20%

November and December '23 vs '24 Self-Service Usage



FY25 Budget Adjustments

Stephanie Barrett, Chief Financial Officer (DVHA)

Budget Narrative

DVHA's Mission: Improve Vermonters' health and well-being by providing access to high-quality, cost-effective health care.

SFY 2025 BAA Summary: DVHA's state Budget Adjustment (BAA) Request for SFY2025 is an increase of \$69.7m across all funds. There is also an adjustment to our Global Payment Program (GPP) onetime appropriation included in the BAA.

Budget Adjustment: Administration

- 1. Staffing and Contracts
Adjustments**
- 2. Operating Expenses**

Budget Adjustment: Program

- 1. Caseload and Utilization Changes**
- 2. Operating Expenses**
- 3. One-time offsets for BAA**
- 4. ACO Reconciliation**
- 5. Neutral Program Adjustments**
- 6. Vermont Cost Sharing Reduction**

Budget Adjustment: One Time Appropriations

1. **Global Payment Program (GPP)**
2. **Provider Stabilization**

Medicaid Director Update

Monica Ogelby, Medicaid Director (AHS)

Ashley Berliner, Director of Medicaid Policy (AHS)

Act 119

Monica Ogelby, Medicaid Director (AHS)

Commissioner's Office Update

DaShawn Groves, Commissioner (DVHA)

Adaline Strumolo, Deputy Commissioner (DVHA)



Public Comment Final Committee Discussion Adjourn

Sharon Henault and Kirsten Murphy, Co-Chairs