

# What is EVV?

EVV is Electronic Visit Verification. EVV is a telephone and computer-based system that helps make sure people are getting the personal care services they need by logging information about services performed, hours worked, and notes for each visit.

## How does it work?



Employees can use a telephone to log information about each visit



Employees can use a mobile device to log information about each visit



Employers and employees can view visits online

## When will this happen?

The EVV system is scheduled to be in place in the next year.

## What does it mean for me?

You will need to use the EVV system for the care and services you manage.

## How do I get started?

There will be training and help on how to use the system in the coming months. Keep reading your employer statements from ARIS Solutions for up-to-date information.

## Questions, Comments or Feedback?

E-mail [ahs.dvhaevv@vermont.gov](mailto:ahs.dvhaevv@vermont.gov) or contact ARIS Solutions (800) 798-1658.