

What is EVV?



EVV is Electronic Visit Verification.

EVV is a telephone and computer-based system that records details about home-based personal care visits. EVV will help ensure Medicaid members receive services when they need them, and that care providers get paid for their time and efforts.

EVV is required by law by January 1st, 2021. EVV is not required when the caregiver lives in the home with the member or when services are provided entirely outside the home.

How does EVV work?

Care providers can use a smartphone app to record the time they arrive and leave the home and the type of care that was provided. The smartphone app can be used without a cell or Wi-Fi signal. A landline telephone can also be used to call and record the visit at any time.



It takes two



two

Learn Together!! EVV Takes Two

EVV takes two to work. Someone to provide care and someone to receive care. It is important that care providers and their employers/participants are trained at the same time so you can start using EVV together.

You will have access to all our training options including online instructor-led webinars, an online Video Library, user guides and an ARIS Call Center to help you use EVV.



Online EVV Training starts this November.

Will EVV cost me anything?

The EVV smartphone app is free from the Apple App Store or Google Play. Using EVV takes less than a minute and uses the same amount of data as most text messages.

What programs will use EVV?

Children's Personal Care
Choices for Care
(Flexible Choices & Moderate Needs Group)
Attendant Services Program
Traumatic Brain Injury Program

Is EVV safe?

EVV is safe.
It is designed to protect your privacy and only captures information at the start and end of a visit.



Will I still need to use E-TimeSheet Portal?

Yes. EVV and E-TimeSheet Portal are not the same. EVV records the time a care giver starts and ends services in the home. E-TimeSheet Portal is used for payroll.

EVV data will automatically go into the E-TimeSheet Portal. This will save caregivers and members time when completing and approving timesheets. You can still use EVV with paper timesheets if you prefer.

Contact ARIS Solutions to enroll in E-TimeSheet Portal.

Questions?

Contact: ARIS Solutions

E-mail EVV@arissolutions.org or Phone (800) 798-1658.

