

# EVV is Here



## EVV is Electronic Visit Verification

EVV is a telephone and computer-based system that records details about home-based personal care visits. EVV will help ensure Medicaid members receive services when they need them, and that care providers get paid for their time and efforts.

## How does EVV work?

Care providers can use a smartphone app or landline to record the time they start and end services. Care recipients will use an EVV Portal website to review, correct and approve these services. The smartphone app can be used without a cell or Wi-Fi signal and uses the same amount of data as an average text message.



## EVV Training Is Available Now

Visit [www.arissolutions.org](http://www.arissolutions.org) and select the EVV Icon.

You have access to an Online Video Library with how-to videos, user manuals and quick reference guides.

EVV can only be used once a care provider and their employer/participant have received their EVV login credentials. Employees who received a paycheck in October 2020 will receive EVV credentials and printed reference guides per the schedule to the left.

\*Employees who provided care in November and December will receive EVV credentials the week of January 4th, 2021.

LAST NAME	WEEK OF
A — G	Nov 30th, 2020
H — M	Dec 14th, 2020
N — Z	Jan 4th, 2021



## What about Home & Community Care?

Care often starts or ends in the community, such as picking up or dropping off a prescription at a pharmacy.

EVV is required if care services are provided in the care recipient's home but start or end in the community.

**EVV is not required when services are provided entirely outside the home.**

## What Programs will use EVV?

Children's Personal Care  
Choices for Care

(Flexible Choices & Moderate Needs Group)

Attendant Services Program  
Traumatic Brain Injury Program



**EVV is required by law by January 1st, 2021. EVV is not required when the care provider lives in the home with the care recipient.**

## Will I still need to use E-TimeSheet Portal?

Yes. EVV and E-TimeSheet Portal are not the same.

EVV records the time a care provider starts and ends services.

E-TimeSheet Portal is used only for payroll.

EVV data will automatically go into the E-TimeSheet Portal. This will save care providers and employers time when completing and approving timesheets.

You can still use EVV with paper timesheets if you prefer.

**Contact ARIS Solutions to enroll in E-TimeSheet Portal.**



## What if I need help using EVV?

We have a dedicated ARIS EVV Support Team to help you

E-mail [EVV@arissolutions.org](mailto:EVV@arissolutions.org) or Phone (800) 798-1658.