

What is EVV?



EVV is Electronic Visit Verification.

EVV is a telephone and computer-based system that records details about home-based personal care visits. EVV will help ensure Medicaid members receive services when they need them, and that care providers get paid for their time and efforts.

EVV is required by law by January 1st, 2021. EVV is not required when the caregiver lives in the home with the member or when services are provided entirely outside the home.

How does EVV work?

Caregivers can use a smartphone app to record the time they arrive and leave the home and the type of care that was provided. The smartphone app can be used without a cell or Wi-Fi signal.

A landline telephone can also be used to call and record the visit at any time.



Sign up for the EVV Pilot Training Group

You will learn how to use EVV by watching a live online webinar led by an instructor. You will also have access to extra video trainings, printed user guides and a call center to help you use EVV. Your feedback will help us make the training better for everyone.

**The Pilot Training Group starts September 23rd & 24th
Call ARIS Solutions to register for the Pilot Group.**

Will EVV cost me anything?

The EVV smartphone app is free from the Apple App Store or Google Play. Using EVV takes less than a minute and uses the same amount of data as most text messages.

What programs will use EVV?

Children's Personal Care
Choices for Care
(Flexible Choices & Moderate Needs Group)
Attendant Services Program
Traumatic Brain Injury Program

Is EVV safe?

EVV is safe. It is designed to protect your privacy and only captures information at the start and end of a visit.



Will I still need to use E-TimeSheet Portal?

Yes. EVV and E-TimeSheet Portal are not the same. EVV records the time a care giver starts and ends services in the home. E-TimeSheet Portal is used for payroll.

EVV data will automatically go into the E-TimeSheet Portal. This will save care givers and members time when completing and approving timesheets.

Contact ARIS Solutions to enroll in E-TimeSheet Portal.



Questions or Register for the Pilot Training Group

Contact: ARIS Solutions

E-mail EVV@arissolutions.org or Phone (800) 798-1658.