

# EVV: The Time is Now

## EVV is Electronic Visit Verification



EVV is a telephone and computer-based system that verifies services provided to Medicaid members who get certain home-based personal care visits.

**EVV is now required in Vermont.**

To learn about using EVV, now is the time to view your online training resources at [www.arissolutions.org](http://www.arissolutions.org)

### **NEW: Webinars with ASL Interpretation**

**Employees: February 25th, 2021: 10am — 12pm**

**Employers: February 26th, 2021: 10am — 12pm**

Register today at [www.arissolutions.org](http://www.arissolutions.org)

and to view the Online Video Library,  
Quick Reference Guides and User Manuals.

**NEW:** An updated TVV Guide is now available for download.  
(ASL = American Sign Language)



## EVV is Now Required in Vermont

If you have not received your EVV log in details or have any problems while using EVV, please contact us today.

E-mail [EVV@arissolutions.org](mailto:EVV@arissolutions.org) or Phone (800) 798-1658, option #2.



## What Programs Must Use EVV?

Children's Personal Care

Choices for Care

(Flexible Choices & Moderate Needs Group)

Attendant Services Program

Traumatic Brain Injury Program

## How does EVV work?

Care Providers can use a smartphone app or a landline phone to record the time they start and end personal care visits. The app uses the same amount of data as an average text message but can be used without a cell or Wi-Fi signal. Employers will use an EVV Portal Website to review, correct, and approve these visits.



## What about my Privacy?

Your privacy is protected. EVV only verifies the care provider's location at care check in and checkout.

## What about Home & Community Care?

Care often starts or ends in the community, such as picking up or dropping off a prescription at a pharmacy. EVV is required if care services are provided in the care recipient's home but start or end in the community.

## When is EVV not Required?

EVV is not required when services are provided entirely outside the home or when the care provider lives in the home with the care recipient.

## How is EVV connected to E-TimeSheet Portal?

EVV visit data will automatically go into the E-TimeSheet Portal. This will save care providers and employers time when completing and approving timesheets. You can still use EVV with paper timesheets if you prefer.

Contact ARIS Solutions to enroll in E-TimeSheet Portal.



## What if I need help using EVV?

We have a dedicated ARIS EVV Support Team to help you E-mail [EVV@arissolutions.org](mailto:EVV@arissolutions.org) or Phone (800) 798-1658.