

State of Vermont Department of Vermont Health Access 280 State Drive, NOB 1 South Waterbury, VT 05671-1010 Agency of Human Services [Phone] 802-879-5900 http://dvha.vermont.gov

<<RequestedDate>>

To: <<Site.PrimaryContact>> <<Site.Name>> <<Site.Address.Line1>> <<Site.Address.Line2>> <<Site.Address.City>>, <<Site.Address.State>> <<Site.Address.PostalCode>>

Dear Provider:

This record request is part of the Healthcare Effectiveness Data and Information Set (HEDIS®) reporting project used by the Centers for Medicare & Medicaid Services (CMS), the National Committee for Quality Assurance (NCQA) and many employers for monitoring the performance of health plans.

Enclosed is a Medical Records Request List which includes the Vermont Medicaid members, dates of service and the measures that have been selected for review. Please be aware that some members may be selected for multiple measures. Please provide the requested medical record documentation to Cotiviti within ten (10) business days.

Cotiviti has been contracted to gather medical records on behalf of Vermont Medicaid and is contractually bound to preserve the confidentiality of health plan members' protected health information (PHI) obtained from medical records, in accordance with HIPAA regulations [45 CFR 164.506(c)(4)]. Please note that patient-authorized information releases are not required in order for you to comply with this request for medical records.

We use the submitted records to evaluate Vermont Medicaid's performance and to help us allocate resources appropriately. You can find data on Vermont's performance in the Adult, Child, and Global Commitment to Health Quality Measure Core Set Scorecards, located here: https://dvha.vermont.gov/quality/medicaid-performance-measures

If you have any questions regarding this request, please contact Cotiviti directly at 1-877-489-8437.

Sincerely,

Michael Rapaport, MD

Michael Rapaport, MD DVHA Medical Director (Enclosures: Medical Record Request List or Provider Abstraction Form)

Site ID: Site ID:

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