## **PLAIN TEXT: Electronic Visit Verification (EVV)** What Does EVV Mean For You?

## Overview of Webinar

* Overview of Electronic Visit Verification (EVV).
* What does EVV mean for the people you support.
* Review of on-demand training and resources.
* Opportunity for participants to ask questions of hosts.
* Please keep your microphone muted and camera turned off during overview portion, during other participant’s questions and hosts’ responses.

Quick Introduction to EVV

To view an animation showing a care provider using EVV during an in-home visit, click the following link.

## <https://www.youtube.com/watch?v=HxMknzrZec8>

## What is EVV

* EVV is a telephone and computer-based system that records visit information for those receiving home-based care paid by Medicaid.
* Care Providers can use a smartphone app or a landline phone to record the time they start and end personal care visits.
* Employers will use an EVV website to review, correct, and approve these visit details for payment.
* EVV has been a federal requirement since **January 1, 2021**

## When is EVV Required?

* EVV is required for:
	+ Adult Services Program (ASP-General Fund)
	+ Adult Services Program (ASP-Medicaid PDAC)
	+ Choices for Care (CFC High/Highest)
	+ Children’s Personal Care (CPCS)
	+ Flexible Choices
	+ Moderate Needs Group
	+ Brain Injury - Respite
* EVV is required when services are provided in the participant’s home or when home-based care starts or ends in the community.

## When is EVV **NOT** Required?

* EVV is not required when:
	+ Services are provided entirely outside the participant’s home, or
	+ The caregiver lives in the same home as the recipient.
* Services that do not require EVV are known as **“EVV Exempt”.**

## How Do I Tell ARIS That EVV is Not Required on E-Timesheets

* Information about **EVV Exempt Status** must be reported on every timesheet.
* If you use eTimesheets, employers/employees will check this box, if the entire timesheet is EVV Exempt.



## How Do I Tell ARIS That EVV is Not Required on Paper Timesheets

* If they use paper timesheets, they must answer this question, every time.



* If the caregiver lives in the same home as the person receiving care, then EVV is not required.
* Services provided entirely outside of the participant’s home should be marked as “community”.

## Employee’s EVV: Easy as 1…2…3!

1. Learn about EVV and how to log the work
	* There is on-demand training available to learn at an employee’s own pace.
2. Download the app, so employees can log visits using a smartphone
	* If you do not have a smartphone, there is a toll-free number you can use to log your visits.
3. Start using EVV for all services provided in the participant’s home.
	* Employees can log all the services that they provide, but the ones that are provided in the home **must** have a matching EVV record.

## Employer’s EVV: Easy as 1…2…3!

1. Determine if EVV is required
	* If EVV is required, employers cannot be excused from doing it.
2. Access on-demand training to learn at an employer’s own pace.
3. Perform visit maintenance as needed
	* The employee will use the EVV system to log shifts worked, but it is the employer’s job to be sure that they do and that the information is correct.
	* Verified and corrected visits that have been updated by the end of each workweek will be automatically transferred to eTimesheets.

## Don’t Forget the Timesheet

* EVV is like a time clock.
* For ARIS to process payment, we must receive a timesheet.
* EVV does NOT replace a timesheet—but EVV does send information to ARIS’ eTimesheet system.

## EVV and eTimesheets

* EVV sends visit information to eTimesheets
	+ At the end of each workweek, EVV send verified visit information to eTimesheets.
	+ eTimesheets notifies the Employer that a timesheet has been created.
	+ The eTimesheet needs some additional information to be complete.
	+ It is still approved by both Employer and Employee before it is submitted.
* eTimesheets are not required; paper timesheets can still be submitted.

## Where Do I Go to Learn More?

* The ARIS homepage includes a link to EVV training resources [www.arissolutions.org](http://www.arissolutions.org).
* This link will take you to Employer and Employee on-demand training videos.
* Let's review the website together!!
* Note: The live webinar presentation includes a real-time review of the online training material.

## On-Demand Training

* Allows learning at an individual’s own pace and through a variety of learning options.
	+ Including recorded webinars and how-to videos, user manuals and easy to follow quick reference guides.
* To access on-demand training, visit the ARIS website [www.arissolutions.org](http://www.arissolutions.org/) and click on the EVV icon.

## Where Do I Go for Help?

* ARIS has specially trained EVV staff.
* Contact ARIS Solutions
	+ Call (800) 798-1658 option 2
	+ Email evv@arissolutions.org

## Time for Questions

* + Please “raise your hand” to show you have a question.
	+ We will ask you to unmute your microphone and ask a question.
	+ Please do not use any use any personal identifying information.
	+ **A REMINDER: P**articipants are responsible for ensuring that no confidential information is presented or discussed in the meeting and associated materials