
State of Vermont

Department of Vermont Health Access (DVHA)

NOB 1 South, 280 State Drive

Waterbury, VT 05671-1010

February 18, 2021

****Attention Pharmacies ****

Important Update on the Override with Submission Clarification Code (SCC)=13 for 90-day maintenance medications

In response to the COVID-19 Public Health Emergency (PHE) and to assist pharmacies with managing drug shortages, the Department of Vermont Health Access (DVHA) has been allowing pharmacies to override the mandatory 90-day supply requirement for [select maintenance medications](#) by using the NCPDP Submission Clarification Code=13 for the adjudication of pharmacy claims. At this time, most drug shortages have been resolved, therefore **effective 2/19/2021**, DVHA will no longer allow the use of SCC=13 to override the 90-day maintenance rule, and pharmacies must call the Help Desk for an override. A prior authorization must then be submitted to continue dispensing less than a 90-day supply of maintenance medications.

The submission clarification code is intended for use during the PHE only when medically necessary. Claims are subject to recoupment if it is used improperly. DVHA will continue to monitor for acute drug shortages related to the mandatory 90-day supply list.

For questions, please contact the Change Healthcare Pharmacy Help Desk at 1-844-679-5362. Vermont providers can also send inquiries via email to PBA_VTHelpdesk@changehealthcare.com. Thank you for your continued support of Vermont's pharmacy benefits programs.