

Vermont Department of Mental Health (DMH) CRT Consumer Survey

1 - PROVIDER INFORMATION

What provider agency supports your residential living situation?

- Clara Martin Center
- Counseling Service of Addison County
- Health Care and Rehabilitation Services of Southeastern Vermont
- Howard Center
- Lamoille County Mental Health Services
- Northeast Kingdom Human Services
- Northeastern Family Institute
- Northwestern Counseling and Support Services
- Pathways Vermont
- Rutland Mental Health Services
- United Counseling Service
- Washington County Mental Health Services
- Other

Provider Name: *

Street or PO Box: *

City: *

State *

Zip Code: *

Program Setting *

What type of setting do you live in?

- Shared Living Home Provider - individualized shared living arrangements within a home provider's home
- Staffed Living - living arrangements for one or two people, staffed full-time by employees of an agency
- Group Living
- Intensive Residential Recovery

Intensive Residential Recovery Program

- Hilltop Recovery Residence
- MapleWood Recovery Residence
- Meadowview Recovery Residence
- Second Spring - Westford
- Second Spring - Williamstown
- Soteria House

Location:

- Clara Martin Center - Safe Haven
- Counseling Service of Addison County - Hill House
- Counseling Service of Addison County - Robinson House
- Health Care and Rehabilitation Services of Southeastern Vermont - Beekman House
- Health Care and Rehabilitation Services of Southeastern Vermont - Woodstock House
- Howard Center - 20 South Willard
- Howard Center - 72 North Winooski
- Howard Center - Arroway (41 Spuce St)
- Howard Center - Branches

- Howard Center - Lakeview
- Howard Center - Next Door
- Howard Center - Safe Haven
- Lamoille County Mental Health Services - Copley House Community Care Home
- Lamoille County Mental Health Services - Johnson Street Group Home
- Northwestern Counseling and Support Services - 174 North Main Street
- Northwestern Counseling and Support Services - 22 Upper Welden
- United Counseling Service - South Street
- Washington County Mental Health Services - 62 Barre Street (Single Steps)
- Washington County Mental Health Services - 7 St. Paul (Segue)
- Washington County Mental Health Services - Transitional Housing
- Other

Residence Name:

Street or PO Box:

City:

State:

Zip Code:

Provider Service Location *

Location Name:

Street or PO Box:

City:

State:

Zip Code:

Individual Completing Survey

Last Name: *

First Name: *

Street or PO Box: *

City: *

State: *

Zip Code: *

Phone: *

Email:

2 - PHYSICAL LOCATION CHARACTERISTICS

2.1

Is the place where you are living located in a building or on the grounds of hospital or nursing facility?

- Yes
- No
- D/K

2.2

Is the place where you are living located in a building on the grounds of, or immediately next to, a prison?

- Yes
- No
- D/K

2.3

Is the place where you are living one of multiple locations that the provider owns or operates on the same street? For example, does your designated agency own several houses on the street where you live? (Please answer “no” if your residence/service setting is a part of a duplex or multiplex and there are no other houses owned or operated by your provider on the street.) *

- Yes
- No
- D/K

3 - INTEGRATION WITH THE COMMUNITY

3.1

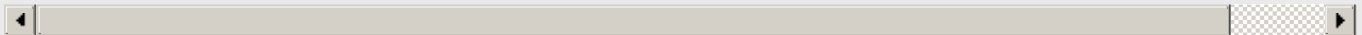
If you want to, can you go out into the community during the day? For example, are you able to visit friends, go shopping or to a movie?

- Yes
- No

Is this restriction:

- Part of your person-centered plan
- Part of a legal restriction
- Part of the rules of the place you are living
- Other

Please explain:



3.2

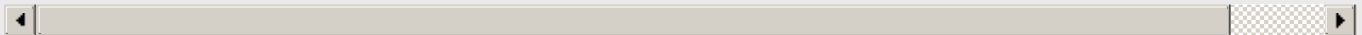
Do the staff who support you tell you about things to do, like shopping, attending church, eating out or going to concerts, parades, movies or fairs?

- Yes
- No

Is this restriction:

- Part of your person-centered plan
- Part of a legal restriction
- Part of the rules of the place you are living
- Other

Please explain:



3.3

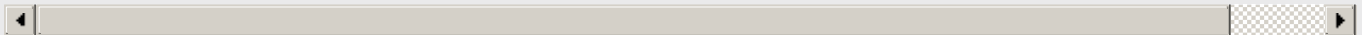
In the past month, have you gone shopping, to church, a community event or out to eat with family and friends?

- Yes
- No

Is this restriction:

- Part of your person-centered plan
- Part of a legal restriction
- Part of the rules of the place you are living
- Other

Please explain:



3.4

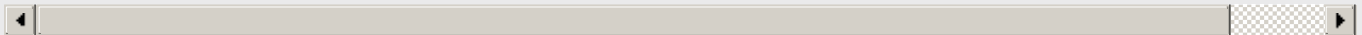
Have you been given information about available transportation to get around the community where you live?

- Yes
- No

Is this restriction:

- Part of your person-centered plan
- Part of a legal restriction
- Part of the rules of the place you are living
- Other

Please explain:



3.5

If you want to, can you have a paid job?

- Yes
- No

Is this restriction:

- Part of your person-centered plan
- Part of a legal restriction
- Part of the rules of the place you are living
- Other

Please explain:



3.6

Have you told the staff helping you that you wanted a job?

- Yes
- No

Is the restriction:

- Part of your person-centered plan
- Part of a legal restriction
- Part of the rules of the place you are living
- Other

Please explain:

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3.7

Do you have a paid job?

- Yes
- No

Is the restriction:

- Part of your person-centered plan
- Part of a legal restriction
- Part of the rules of the place you are living
- Other

Please explain:

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3.8


If you want to, can you volunteer in the community?

- Yes
- No

Is the restriction:

- Part of your person-centered plan
- Part of a legal restriction
- Part of the rules of the place you are living
- Other

Please explain:

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3.9

Have you told the staff helping you that you wanted to volunteer somewhere?

- Yes
- No

Is the restriction:

- Part of your person-centered plan
- Part of a legal restriction
- Part of the rules of the place you are living
- Other

Please explain:



3.10

Are you volunteering somewhere?

- Yes
- No

Is the restriction:

- Part of your person-centered plan
- Part of a legal restriction
- Part of the rules of the place you are living
- Other

Please explain:



3.11

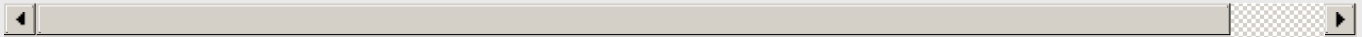
Can you go anywhere you want inside and outside the place where you live?

- Yes
- No

Is the restriction:

- Part of your person-centered plan
- Part of a legal restriction
- Part of the rules of the place you are living
- Other

Please explain:



3.12

Can people come and visit you anytime?

- Yes
- No

Is the restriction:

- Part of your person-centered plan
- Part of a legal restriction
- Part of the rules of the place you are living
- Other

Please explain:



3.13

Are you allowed to have guests stay overnight?

- Yes
- No

Is the restriction:

- Part of your person-centered plan
- Part of a legal restriction
- Part of the rules of the place you are living
- Other

Please explain:

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3.14

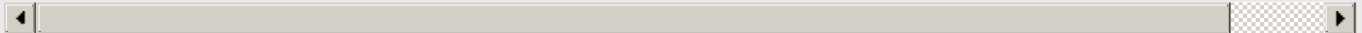
Do you have access to your money? For example, can you buy things you need and make choices about how to spend your money?

- Yes
- No

Is the restriction:

- Part of your person-centered plan
- Part of a legal restriction
- Part of the rules of the place you are living
- Other

Please explain:



3.15

Were you offered help setting up a savings or checking account that you control?

- Yes
- No

Is the restriction:

- Part of your person-centered plan
- Part of a legal restriction
- Part of the rules of the place you are living
- Other

Please explain:



3.16

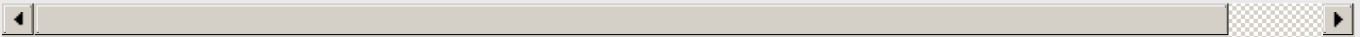
Do you have a savings or checking account that you control?

- Yes
- No

Is the restriction:

- Part of your person-centered plan
- Part of a legal restriction
- Part of the rules of the place you are living
- Other

Please explain:



3.17


Do you have a choice in what services and supports you receive?

- Yes
- No

Is the restriction:

- Part of your person-centered plan
- Part of a legal restriction
- Part of the rules of the place you are living
- Other

Please explain:

A horizontal scrollbar with a light gray track and a darker gray slider. The slider is positioned at the far left of the track, indicating that the content is at the beginning of the scrollable area.

3.18

Do you have a choice in who provides your services and supports?

Yes

No

Is the restriction:

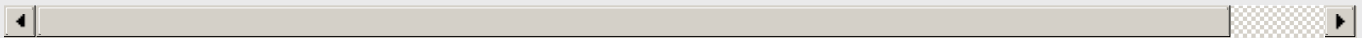
Part of your person-centered plan

Part of a legal restriction

Part of the rules of the place you are living

Other

Please explain:

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4 - PRIVACY, DIGNITY & RESPECT

4.1

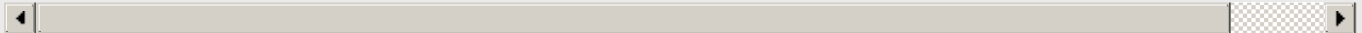
Can you be alone if you want to be during the day? For example, can you have a conversation with a friend in private?

- Yes
- No

Is the restriction:

- Part of your person-centered plan
- Part of a legal restriction
- Part of the rules of the place you are living
- Other

Please explain:



4.2

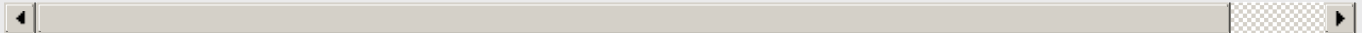
Do the staff members who support you while you are working or participating in an activity treat you the way you want to be treated?

- Yes
- No

Is the restriction:

- Part of your person-centered plan
- Part of a legal restriction
- Part of the rules of the place you are living
- Other

Please explain:



4.3

Do you have a safe place to store your personal belongings where you live?

- Yes
- No

Is the restriction:

- Part of your person-centered plan
- Part of a legal restriction
- Part of the rules of the place you are living
- Other

Please explain:

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5 - INDIVIDUAL INITIATIVE, AUTONOMY & INDEPENDENCE

5.1

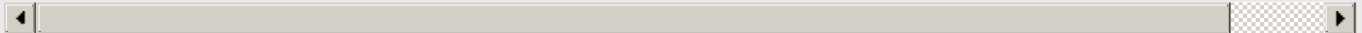
Do you have the opportunity to choose with whom you do activities, both at home and in the community? For example, do you get to pick who you hang out with?

- Yes
- No

Is the restriction:

- Part of your person-centered plan
- Part of a legal restriction
- Part of the rules of the place you are living
- Other

Please explain:



5.2

Can you have your meals or snacks where and when you like?

- Yes
- No

Is the restriction:

- Part of your person-centered plan
- Part of a legal restriction
- Part of the rules of the place you are living
- Other

Please explain:



5.3

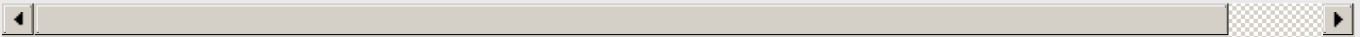
If you don't like what's for breakfast, lunch or dinner can you have something else?

- Yes
- No

Is the restriction:

- Part of your person-centered plan
- Part of a legal restriction
- Part of the rules of the place you are living
- Other

Please explain:



5.4

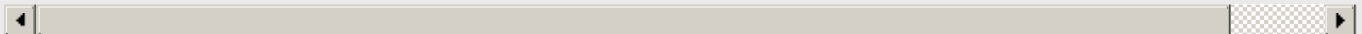
If you live in a group home or residential setting, is the dining area set up in a way that makes it easy for you to sit and talk with others during meal or break times?

- Yes
- No

Is the restriction:

- Part of your person-centered plan
- Part of a legal restriction
- Part of the rules of the place you are living
- Other

Please explain:

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6 - RESIDENT RIGHTS

6.1 *

Did you choose where you live?

- Yes
- No

Is this restriction:

- Part of your person-centered plan
- Part of a legal restriction
- Part of the rules of the place you are living
- Other

Please explain:



6.2 *

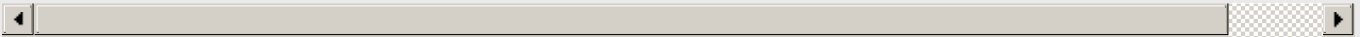
Did you choose providers to work with?

- Yes
- No

Is this restriction:

- Part of your person-centered plan
- Part of a legal restriction
- Part of the rules of the place you are living
- Other

Please explain:



6.3 *

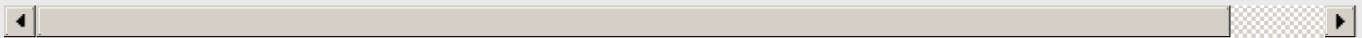
Did you visit other places before choosing where you live now?

- Yes
- No

Is this restriction:

- Part of your person-centered plan
- Part of a legal restriction
- Part of the rules of the place you are living
- Other

Please explain:

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6.4 *

Do you have a lease, admissions agreement, or something similar that explains your rights as a tenant?

- Yes
- No

6.5 *

Do you know your rights and protection from being evicted?

- Yes
- No

6.6 *

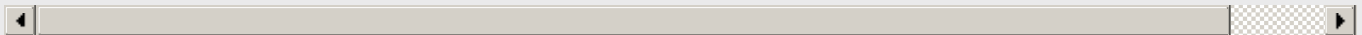
Did you have the option of a private room, if you could afford it?

- Yes
- No

Is the restriction:

- Part of your person-centered plan
- Part of a legal restriction
- Part of the rules of the place you are living
- Other

Please explain:



6.7 *

If you have a roommate, did you get to choose your roommate?

- Yes
- No

Is the restriction:

- Part of your person-centered plan
- Part of a legal restriction
- Part of the rules of the place you are living
- Other

Please explain:

A horizontal scrollbar with a light gray track and a darker gray slider. The slider is positioned towards the right side of the track. There are small arrowheads at both ends of the track.

6.8 *

Do you know how to request a new roommate, if you want to make a change?

- Yes
- No

6.9 *

Do you know who to talk to if you want to move?

- Yes
- No

6.10 *

Are you comfortable with the privacy you have in this residence?

- Yes
- No

6.11 *

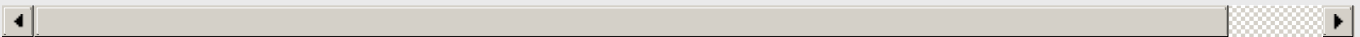
Can you close and lock your bedroom door?

- Yes
- No

Is the restriction:

- Part of your person-centered plan
- Part of a legal restriction
- Part of the rules of the place you are living
- Other

Please explain:



6.12 *

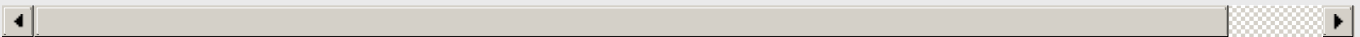
Can you close and lock your bathroom door?

- Yes
- No

Is the restriction:

- Part of your person-centered plan
- Part of a legal restriction
- Part of the rules of the place you are living
- Other

Please explain:



6.13 *

Do staff or other people knock before they come into your home or room?

Yes

No

Is the restriction:

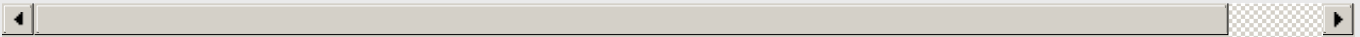
Part of your person-centered plan

Part of a legal restriction

Part of the rules of the place you are living

Other

Please explain



6.14 *

Did you decorate your home or room to your liking?

Yes

No

Is the restriction:


Part of your person-centered plan

Part of a legal restriction

Part of the rules of the place you are living

Other

Please explain:

A horizontal scrollbar with a grey track and a white slider, positioned at the bottom of the form area.

6.15 *

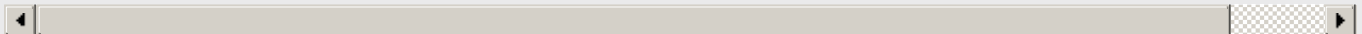
Do you have full access to common areas, such as the kitchen dining area, laundry and shared living areas?

- Yes
- No

Is the restriction:

- Part of your person-centered plan
- Part of a legal restriction
- Part of the rules of the place you are living
- Other

Please explain:

A horizontal scrollbar with a light gray track and a darker gray slider. The slider is positioned at the far left of the track, indicating that the content above is at the beginning of the scroll range.

6.16 *

Do you decide when to go to bed?

- Yes
- No

Is the restriction:

- Part of your person-centered plan
- Part of a legal restriction
- Part of the rules of the place you are living
- Other

Please explain:

