VERMONT GLOBAL COMMITMENT TO HEALTH COMPREHENSIVE QUALITY STRATEGY: DRIVER DIAGRAM

GOAL	PRIMARY DRIVER	SECONDARY DRIVER
Increase Access to Care	Ensure Appropriate Number of Qualified Providers	Improve Quality of Recruitment Efforts Increase Number of Open Provider Networks Enhance Payment to Providers
	Enhance Service/Care Accessibility	Decrease Wait Times (e.g., appointment, first contract, wait room, etc.)
Improve Quality of Care	Increased Use of Evidenced Based or Promising Practices and Guidelines That Support Delivery of Clinically Appropriate Care	Improve Availability of Provider and Consumer Education and Information
	Enhance Rigor of Quality Program	Promote Use of Performance Measures Assess Appropriateness of and Monitor Adherence to Policies and Procedures Increase Use of Improvement Projects
	Increase Focus on Prevention and Health Promotion	Enhance Provider and Consumer Outreach and Education Efforts
Improve Experience of Care	Promote Person-Family Centered Planning and Care	Increase Provider Reimbursement Improving Conflict Free Case Management Improving HCBS Settings
	Encourage Self-Advocacy and Consumer Involvement in Care	Provide Choice as well as More and Better Information via Public Awareness and Education
	Endorse Culturally Appropriate Care to Address Health Disparities	AHS Workforce Education (trauma informed services) as well as Provider and Community Partner Education
Improve System of Care	Eliminate Redundancy and Duplication	Improve Care Coordination Efforts Including Care Transitions Increase Integration Efforts Improve HIT & HIE Infrastructure
	Enhancing Reimbursement Payment Methodologies	Participate in Payment Reform Efforts Including the Use of Performance Based Agreements

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