



**State of Vermont**  
**Department of Vermont Health Access**  
NOB 1 South, 280 State Drive  
Waterbury, VT 05671-1010

*Agency of Human Services*  
[Phone] 802-879-5900  
[Fax] 802-241-0268

<b>BIN: 017795</b>	<b>PCN: VTPOP</b>
<b>BIN: 017795</b>	<b>PCN: VTPARTD</b>

January 8, 2025

**IMPORTANT NOTICE:**  
**Point of Sale (POS) Blackout Period**

Dear Medicaid Provider,

Due to the need to perform system maintenance, the Department of Vermont Health Access (DVHA) POS system will be unavailable for approximately 2 hours starting at 10:00 PM on Tuesday, January 21, 2025. Pharmacy claims will not be adjudicated during this time. We apologize for any inconvenience this may cause.

Providers may verify member eligibility using the Green Mountain Eligibility Verification System (EVS) by calling toll-free in Vermont (800) 925-1706; local and out-of-state (802) 878-7871, then press #1.

You can also check eligibility on-line using the Vermont Medicaid Web Portal at <https://www.vtmedicaid.com/secure/logon.do>

DVHA would like to thank all Medicaid pharmacy providers for their patience during this process. If you have any questions regarding this system maintenance, please call the POS Optum Helpdesk at 1-844-679-5362.