



Electronic Visit Verification (EVV)

Update regarding EVV service codes: The EVV service codes for the Flexible Choices and Moderate Needs program are being updated.

Beginning January 25th, 2023:

- **Vermont Telephone Visit Verification (TVV) users:** the code to log visits for Flexible Choices will change from **105** to **125**. The code to log visits for Moderate Needs will change from to **106** to **124**.
- **Sandata Mobile Connect App users:** when logging visits for Flexible Choices, select **Flexible Choices- Services Only** from the service code menu. For Moderate Needs, select **Moderate Needs- Services Only** from the service code menu.

- **Please see images below of the new CORRECT codes as they will be displayed in the mobile app service code menu effective 1/25/23:**

Flexible Choices- Services only

Moderate Needs- Services only

- **Please see the images below of the INCORRECT codes that should not be selected from the mobile app service code menu:**

Flex Choice- Svcs/Equip -No direct care-No EVV
(see T1019 71)

Mod needs- Svcs/Equip -No direct care-No EVV (see
T1019 71 SE)

Please start using the updated service codes when logging visits beginning January 25th, 2023, for all visits logged for a participant enrolled in the Flexible Choices or Moderate Needs program.

If you have questions, please contact the EVV Support Team at ARIS Solutions, available Sunday- Friday from 8am-4pm.

Call 1-800-798-1658, option 2 or email evv@arissolutions.org



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