

**IMPORTANT NOTICE:  
Point of Sale (POS) Blackout Period**

*March 22, 2023*

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Due to the need to perform system maintenance, the Department of Vermont Health Access POS system will be unavailable for approximately 8 hours starting at 8:00 PM EST on **Wednesday, March 29, 2023**. Pharmacy claims will not be adjudicated during this time. We apologize for any inconvenience this may cause.

Providers may verify member eligibility using the Green Mountain Eligibility Verification System (EVS) by calling: toll-free in Vermont (800) 925-1706; local and out-of-state (802) 878-7871, then press #1.

You can also check eligibility on-line using the VTMEDICAID Web Services Portal at <https://www.vtmedicaid.com/secure/logon.do>

DVHA would like to thank all Medicaid pharmacy providers for their patience during this process. If you have any questions regarding this issue, please call the POS Helpdesk at 1-844-679-5362.