

**IMPORTANT NOTICE:  
Point of Sale (POS) Blackout Period**

5/17/22

Due to the need to perform system maintenance, the DVHA POS system will have intermittent outages beginning 12:01 a.m. and 7 a.m. Saturday, May 21, 2022; and then again (if needed) from 12:01 a.m. to 7 a.m. Sunday, May 22, 2022. Pharmacy claim adjudication may be impacted during this time. We apologize for any inconvenience this may cause.

Providers may verify member eligibility using the Green Mountain Eligibility Verification System (EVS) by calling: toll-free in Vermont (800) 925-1706; local and out-of-state (802) 878-7871, then press #1.

You can also check eligibility on-line using the VTMEDICAID Web Services Portal at <https://www.vtmedicaid.com/secure/logon.do>

DVHA would like to thank all Medicaid pharmacy providers for their patience during this process. If you have any questions regarding this issue, please call the POS Helpdesk at 1-844-679-5362