

Vermont Medicaid and Exchange Advisory Committee Meeting Agenda

1.	10:00	Call to Order	Dale Hackett & Mary Kate Mohlman, Co-Chairs
2.	10:05	Roll Call Establish Quorum Approve Previous Minutes	Zack Goss, Health Care Training and Communication Manager (Department of Vermont Health Access, "DVHA")
3.	10:10	Durable Medical Equipment (DME) Presentation	Suellen Bottiggi, Director of Member Provider Services (DVHA)
4.	10:50	Chair Appointment	Dale Hackett & Mary Kate Mohlman, Co-Chairs
5.	11:10	Medicaid Renewal Status Update	Adaline Strumolo, Deputy Commissioner (DVHA)
6.	11:30	Commissioner's Office Update	Andrea De La Bruere, Commissioner (DVHA) Adaline Strumolo, Deputy Commissioner (DVHA)
7.	11:45	Public Comment	Dale Hackett & Mary Kate Mohlman, Co-Chairs
8.	11:50	Final Committee Discussion	Dale Hackett & Mary Kate Mohlman, Co-Chairs
9.	12:00	Adjourn	Dale Hackett & Mary Kate Mohlman, Co-Chairs

**May 22, 2023
10:00-12:00pm**

Roll Call, Quorum, April 24, 2023 Meeting Minutes

Zack Goss, Health Care Training and Communication Manager (DVHA)

Durable Medical Equipment (DME)

Suellen Bottiggi, Director Member and Provider Services (DVHA)

Availability of Services

- Wheelchairs
- Wheelchair parts
- Incontinence Supplies
- Lifts
- Blood Pressure Monitors

Find a Vendor

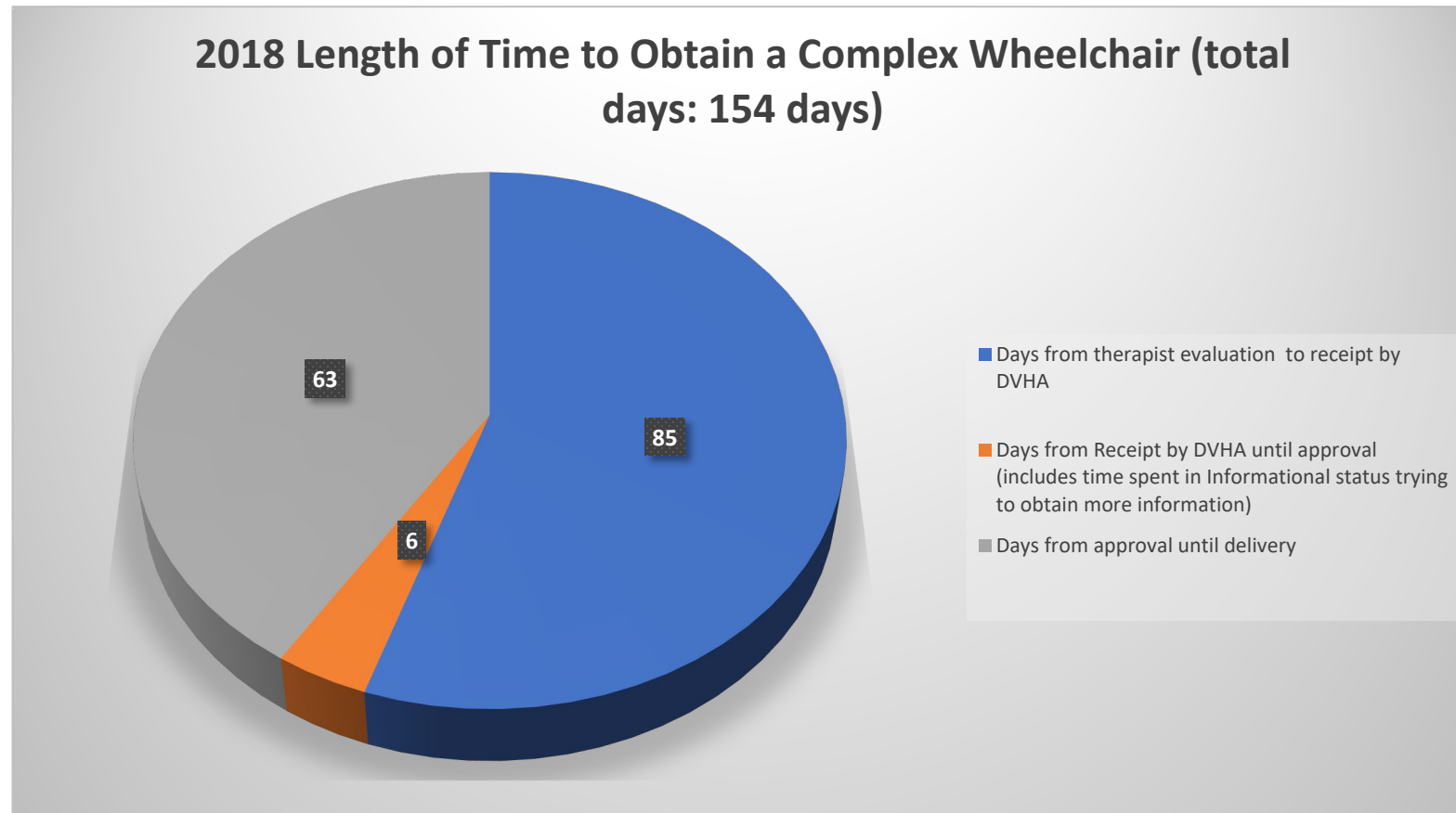
- We do have a provider look up tool to assist in finding a DME provider
- <http://www.vtmedicaid.com/#/providerLookup>

Address	PCP	ID's	Patient Notes	Contact Info	Specialties	New Patients	Gender	Accessibility	Patient Ages	Languages
Sampson's Prostheti Laboratory Inc 1737 State St Schenectady, NY 12304-1832	<input type="checkbox"/>	PID: 1000566 NPI: 1013085349 Service Location: 30000186640001		Phone: (518)374-6011 Fax: (518)393-3292	Medical Supply Company Not Included In 51, 52, Or 53	<input checked="" type="checkbox"/>	M All F	None	0 - 999	ENG
Kei Usa Inc 56 W Twin Oaks Ter Ste 8 S Burlington, VT 05403-7106	<input type="checkbox"/>	PID: 1003812 NPI: 1316934565 Service Location: 30000196090001		http://www.acity.com Phone: (802)651-0782 Fax: (802)651-1460	Medical Supply Company Not Included In 51, 52, Or 53	<input checked="" type="checkbox"/>	N/A	None	0 - 999	ENG MUL
Balance Works Balance Work Pedorth 106 Allen St Rutland, VT 05701-4542	<input type="checkbox"/>	PID: 1006112 NPI: 1821242405 Service Location: 30000182110001		Phone: (802)773-1543 Fax: (802)773-1543	Medical Supply Company Not Included In 51, 52, Or 53	<input checked="" type="checkbox"/>	N/A	None	0 - 999	ENG
Home Care Delivered 11013 West Broad St 4th F Glen Allen, VA 23060-0000	<input type="checkbox"/>	PID: 1011471 NPI: 1245239540 Service Location: 30000194850001		http://www.homecaredelivered.com Phone: (800)565-5644 Fax: (888)565-4411	Medical Supply Company Not Included In 51, 52, Or 53	<input checked="" type="checkbox"/>	N/A	None	0 - 999	ENG
Corporate Lactation Services Inc Corporate Lactation 1712 Green Mountain Tpke Chester, VT 05143-0000	<input type="checkbox"/>	PID: 1011928 NPI: 1699021642 Service Location: 30000195150001		Phone: (888)818-5653 Fax: (802)875-6455	Medical Supply Company Not Included In 51, 52, Or 53	<input checked="" type="checkbox"/>	N/A	Totally Accessible	0 - 0	CHI ENG SPA
Springfield Medical Care Systems Inc 100 River St Springfield, VT 05156-0000	<input type="checkbox"/>	PID: 1016775 NPI: 1730336843 Service Location: 30000181920013		Phone: (802)886-8900	Medical Supply Company Not Included In 51, 52, Or 53	<input checked="" type="checkbox"/>	N/A	Totally Accessible	0 - 999	ENG
Springfield Medical Care Systems Inc	<input type="checkbox"/>			Phone: (802)228-8867	Medical Supply Company Not Included	<input checked="" type="checkbox"/>	N/A	Totally Accessible	0 - 999	ENG



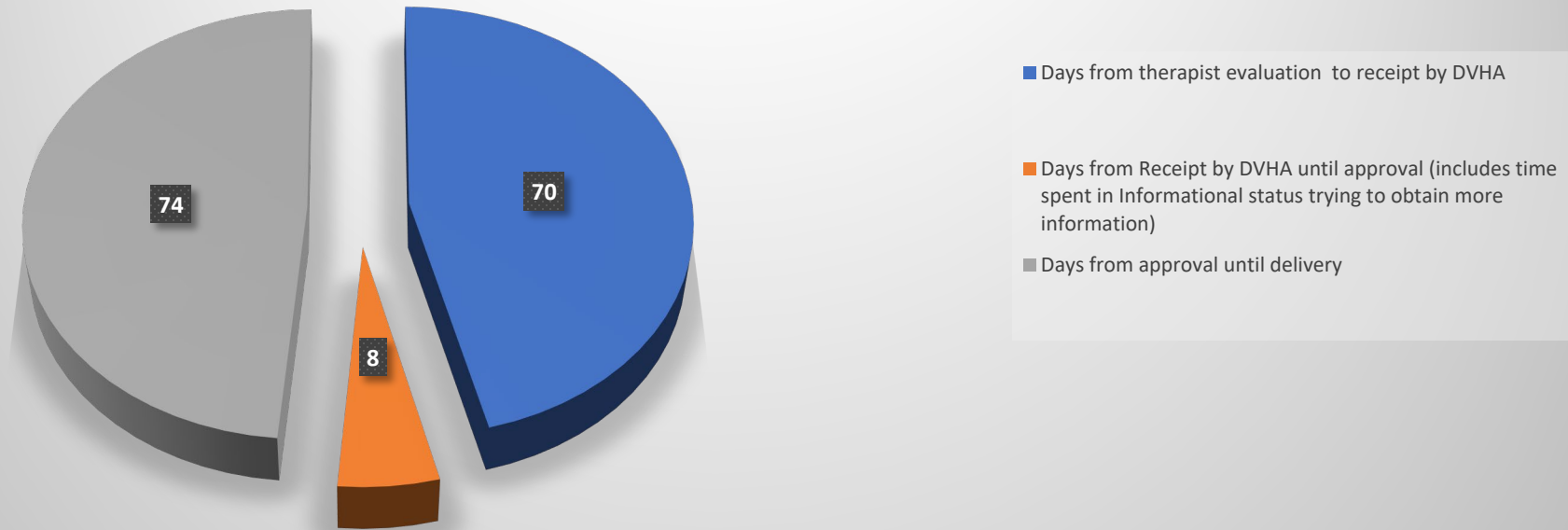
Studying Wheel Chair availability

- Pre and Post Pandemic: Length of time to Obtain a Complex Wheelchair



Studying Wheel Chair availability

2021 Length of Time to Obtain a Complex Wheelchair (total: 152 days)



Studying Wheel Chair availability

The graphs do not include the days between physician referral and therapist evaluation because that data was not collected until 2020. In 2021, it took 53 days to schedule a therapist's wheelchair evaluation, for a complete total of **205** days between doctor's order and date of delivery. Vendors, therapists, and DVHA staff all agree that under **120** days should be sufficient.

Comparison: In 2021, it took LESS TIME for vendors to request authorization after the evaluation, which may reflect the new vendor office staff that has had difficulty submitting the correct information and therapists who are new to the wheelchair evaluation process.

In 2021, it took MORE TIME from authorization until equipment provision, which may reflect the shortage of delivery staff and supply chain issues.

In 2021, the longer time for authorization at DVHA reflects DVHA's need to obtain the necessary documentation needed to complete the review given new therapists and vendor staff.

Studying Wheel Chair availability

- DVHA recognizes that obtaining Wheel Chairs and Parts is a challenge
- We continue to work together to meet these challenges and work on solutions
- As vendor issues continue, supply chains issues continue DVHA will continue to work to assist our members in finding the needed services.

Points to remember

- If Medicaid is Secondary or Tertiary insurance Members need to work with Primary insurance first
- Reach out to DVHA for assistance ahs.dvhamemberprovidersvc@vermont.gov
Members name, ID and specific information will help us in helping you

What are we doing

- DVHA meets with the DME Vendors on a quarterly basis
- Last meeting May 9th it was requested the get a list of DMEPOS items from the vendors so we could post on the Provider Look up
- *DVHA would like to request a comprehensive list of DMEPOS items your company is currently providing. Please email the list to Suellen Bottiggi at suellen.bottiggi@vermont.gov.*
- *We had great feedback from the DME providers and good engagement on getting many items*
- Acelleron has offered to meet the DVHA to brainstorm Blood Pressure Monitor's.
- Adapthealth (Keene and The Medical Store) agree to work with DVHA to see how we can improve things. Keene has most pulled out of retail

What are we doing

- Exciting News!!!
- We have just signed a Sole source contract with ActivStyle for all Incontinence supplies.
- Over the next 3 months we will be transitioning all our members to ActivStyle for their incontinence supplies. (Much like we do for Vision)
- <https://www.activstyle.com/>

Thank you

- We have not solved all the problems but are committed to working on them.

Thank you for your time and patience as we work to solve the DME Vendors issues in the State of Vermont.

Chair Appointment

Dale Hackett & Mary Kate Mohlman, Co-Chairs

Chair Appointment

- One position
 - 2 Year Term:
July 1, 2023-June 30, 2025
 - Co-chair with Mary Kate Mohlman
- Current Nominee
 - Sharon Henault
 - Anyone else?
- Vote/Motion

Medicaid Renewal Status Update

Adaline Strumolo, Deputy Commissioner (DVHA)

Commissioner's Office Update

Andrea De La Bruere, Commissioner (DVHA)

Adaline Strumolo, Deputy Commissioner (DVHA)

Public Comment & Final Committee Discussion

Adjourn

Dale Hackett & Mary Kate Mohlman, Co-Chairs