

Long-Term Care Medicaid Staff Directory
Updated as of August 30, 2023

Long Term Care Specialist	IMS#	Office Phone	Staff Location	Email	Supervisor
Allyssa Franklin	187	524-6886	St. Albans	Allyssa.Franklin@vermont.gov	Melissa Richardson
Amanda Durand	894	476-1615	Barre	Amanda.Durand@vermont.gov	Melissa Richardson
Ariani Szykier	190	241-0537	Waterbury	Ariani.Szykier@vermont.gov	Lottie Lavalette
Christine Sundquist	324	476-1636	Barre	Christine.Sundquist@vermont.gov	Debbie Greeno
Colleen Hurley	271	479-1476	Barre	Colleen.Hurley@vermont.gov	Melissa Richardson
Daniel McCarthy	570	772-0557	Rutland	Daniel.McCarthy@vermont.gov	Debbie Greeno
Elizabeth Seaver	840	505-6409	Barre	Elizabeth.Seaver@vermont.gov	Lottie Lavalette
Katherine (Kate) Walker	659	505-6416	Barre	Katherine.Walker@vermont.gov	Melissa Richardson
Jodi Deguzman	377	476-1610	Barre	Jodi.Deguzman@vermont.gov	Catherine West
John Dickson	021	479-7510	Barre	John.Dickson@vermont.gov	Melissa Richardson
Josh May	539	241-0029	Waterbury	Joshua.May@vermont.gov	Lottie Lavalette
Kandace Kenny	165	786 -5838	Rutland	Kandace.Kenny@vermont.gov	Debbie Greeno
Karene Cox	317	241-0061	Waterbury	Karene.Cox@vermont.gov	Lottie Lavalette
Katrina Brinkerhoff	762	505-6478	Barre	Katrina.Brinkerhoff@vermont.gov	Melissa Richardson
Megan Thomas	252	479-4213	Barre	Megan.Thomas@vermont.gov	Melissa Richardson
Melody Shaw	020	786-5968	Rutland	Melody.Shaw@vermont.gov	Debbie Greeno
Michelle Therrien	L93	479-1381	Barre	Michelle.Therrien@vermont.gov	Lottie Lavalette
Nichole Thibault	199	241-0552	Waterbury	Nichole.Thibault@vermont.gov	Lottie Lavalette
Rachael Lynch	089	342-5410	Rutland	Rachael.Lynch@vermont.gov	Debbie Greeno
Sarah Stocker	176	786-1519	Rutland	Sarah.Stocker@vermont.gov	Debbie Greeno
DD HCBS					
Kerry Lee Crowley	171	241-9044	Waterbury	KerryLee.Crowley@vermont.gov	Lottie Lavalette

To find your worker:

- **Medicaid VHC Call Center 1-855-899-9600**
- **Benefit Service Center 1-800-479-6151**
- **The LTC worker and phone number is included on each verification request**

To send documents:

- **ADPC (Application/Document Processing Center)**
- **Mail: 280 State Drive, Waterbury, VT 05671-1500**
- **Fax: (802) 241-0514**
- **AHS Uploader website @ www.ahsuploader.vermont.gov**

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General Questions: Prior to applying, please contact one of the LTC Supervisors or Mentors for general questions on the LTC Medicaid application.

Supervisor

Debbie Greeno, IMS #155
Debbie.Greeno@vermont.gov
Phone: 802-786-5965

Supervisor

Lottie Lavalette, IMS #719
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Phone: 802-241-9090

Supervisor

Melissa Richardson, IMS #224
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Phone: 802-479-8536

Supervisor

Catherine West, IMS #232
Catherine.West@vermont.gov
Phone: 802-622-1259

Mentor

Kiel Santelli, IMS #204
Kiel.Santelli@vermont.gov
Phone: 802-527-3944

Mentor

Sara Jane Murphy, IMS #170
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Phone: 802-295-4125

Mentor

Sarah Seefluth, IMS #299
Sarah.Seefluth@vermont.gov
Phone: 802-527-3967

For Escalated or Emergency cases: please email DVHA LTC MGMT AHS.DVHALTCMGMT@vermont.gov

Program Director

Michele Betit, IMS #065
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Benefits Program Administrator

Lisa Racine, IMS #721
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**Health Care Assistant
Administrator II**

Sarah Fong, IMS #332
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**Health Care Assistant
Administratror II**

Megan Grenier, IMS #015
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