

**State of Vermont****Department of Vermont Health Access (DVHA)**

NOB 1 South, 280 State Drive

Waterbury, VT 05671-1010

March 30, 2023

**\*\*Attention Pharmacies \*\*****Important Update on Early Refill Overrides with Submission Clarification Code (SCC) 13**

In response to the COVID-19 Public Health Emergency (PHE), Vermont Statute authorized pharmacies to override the early refill edit. This was implemented using the NCPDP Submission Clarification Code (SCC) =13 for the adjudication of pharmacy claims. This code indicates that an override is needed based on an emergency/disaster situation recognized by the payer. The state requirement to allow the early refill expires 3/31/2023. Therefore, **effective 4/3/2023**, DVHA will no longer allow the use of SCC 13. Pharmacies must call the Change Healthcare Help Desk for an override at 1-844-679-5362. The Help Desk will assist to ensure members continue receiving sufficient supplies of medications for chronic conditions.

For questions, please contact the Change Healthcare Pharmacy Help Desk at 1-844-679-5362. Vermont providers can also send inquiries via email to **PBA\_VTHelpdesk@changehealthcare.com**. Thank you for your continued support of Vermont's pharmacy benefits programs.