

The Medicaid Renewal Process – what you need to know

Vermont is required to see who can still get Medicaid. The first renewals started in April and will continue throughout the next year. The rules about who can be on Medicaid have not changed. The only change is the return to the normal process of checking whether Vermonters on Medicaid are still eligible.

Visit our [Medicaid Renewal webpage](#) to learn more. Make sure we know how to reach you. **Update all your contact information** - address, phone number, and e-mail. Also, tell us if your personal circumstances change, like getting married or divorced, having a baby, or a change in income. You can see the [complete list of changes](#) we need to know about and [report these changes](#) online or call us at 1-855-899-9600.

If you no longer qualify for Medicaid, you could get health coverage on the state's health insurance marketplace. Learn more by visiting www.VermontHealthConnect.gov, calling the Customer Support Center at 1-855-899-9600, or by contacting a [local Assister](#) to help you.

Here are 10 things you need to know

1) Act to keep your health coverage. Federal policy requires all states, including Vermont, to check Medicaid eligibility. This means we must make sure you meet the rules for coverage. If you are enrolled in Medicaid, you **need** to take part in the renewal process. If you don't, you will lose your Medicaid or Dr. Dynasaur.

2) No one's Medicaid will simply end without the chance to check whether you still qualify. Some Vermonters will have their Medicaid renewed automatically. In some situations, we will need to ask for information about you and your family, like address, employment and income, age, and the number of people in your household. Some Vermonters will no longer qualify for Medicaid, and they will have the opportunity to get different health coverage.

3) You will be contacted when it's your time to renew. Not all Vermonters enrolled in Medicaid will be reviewed for eligibility at the same time. The renewal effort will be spread out over 12-14 months. If you haven't been notified yet, this is the time to **REFRESH** your household information so we can reach you when the time comes.

4) Watch your mailbox. When it is your turn to renew, you will get more information in the mail. **Look out for the envelope with the red stripe.** Be sure to take the time to **REVIEW** this information carefully so you don't miss any important deadlines. Vermonters will receive renewal notices ahead of their renewal month. Most households will receive a text message, email, and postcard in advance of this mailing.

5) Remember to REPLY. Let Vermont Health Connect or Green Mountain Care know if you wish to continue with Medicaid. Sign, date, and mail back the renewal form by the deadline.

6) If eligible, you could get a marketplace health plan. If you no longer qualify for Medicaid, you may find health plans that, like Medicaid, have zero (or near-zero) monthly premiums. You will get the chance to apply for a [Qualified Health Plan](#) AND get help paying for coverage. The increased [financial help](#) is extended through 2025. This help can act as a bridge between Medicaid and Marketplace coverage through Vermont Health Connect.

7) There is money available to help you afford health plans. The expanded health insurance subsidies have been immensely helpful for Vermonters. Over 90% of people who are enrolled through the health insurance marketplace qualify for financial help. 25% of enrollees pay less than \$25 a month for their health plans, and 10% pay less than \$10 a month.

8) Find affordable options. You can estimate how much financial help you can get by using the [2023 Plan Comparison Tool](#). With this tool, you can shop and compare the more than 20 plans offered through Vermont Health Connect. After providing some basic household and income information, anyone can see what kind of financial help is available to them. You can also estimate how much impact it will have on the amount you have to pay.

9) Help your neighbors and spread the word. Many Vermonters look out for their families, neighbors, co-workers, and fellow community members. If you share the message about the Medicaid Renewal Process, we can help each other stay insured. We can give even more people we know the opportunity to focus on health and well-being without worrying as much about the cost of health insurance. Find more information about the renewal process on [DVHA's website](#).

10) You can get personalized help. There are over 100 Assisters throughout Vermont. They are trained and certified professionals who can help you find the right coverage. They can answer questions and assist with the entire enrollment process. For those who want a face-to-face interaction, many Assisters will meet in-person or virtually. Use the directory to [find an assister near you](#).

Important phone numbers and websites

Vermont Health Care customer support	1-855-899-9600
Green Mountain Care customer support	1-800-250-8427
Medicaid Renewals	dvha.vermont.gov/unwinding
Vermont Medicaid Programs	dvha.vermont.gov/members
Vermont Health Connect	www.VermontHealthConnect.gov
Plan Comparison Tool	vt.checkbookhealth.org/
Find an Assister	https://info.healthconnect.vermont.gov/find-local-help/find

About Vermont's Medicaid programs

The Department of Vermont Health Access (DVHA), within the State of Vermont's Agency of Human Services, is responsible for administering Vermont's Medicaid Programs. To learn more, visit the [DVHA website](#) or the [Vermont Health Connect website](#).