

In response to a federal requirement for states to identify, reduce, or eliminate fraud, waste, and abuse, the Department of Vermont Health Access (DVHA) has created and maintained the Team Care Program. The program is designed to prevent drug diversion, reduce unnecessary emergency department visits, and promote beneficiary engagement with his/her primary care provider. Beneficiaries may be identified and referred to the program from a variety of sources including, but not limited to: health care providers, nurses, pharmacists, law enforcement personnel, social workers, etc. The DVHA Team Care Behavioral Health Case Managers review pertinent documentation to ascertain the need/benefit of enrolling the referred beneficiary in the program. If accepted, the beneficiary will be notified of placement in the program. Initial placement is for a two-year period with annual reviews following placement. The Team Care member selects one primary care provider (PCP) who manages his/her medical needs. The PCP is the only provider authorized to write prescriptions for the Team Care member. The member also selects a pharmacy where all their prescriptions will be filled. The PCP and pharmacist are notified that the beneficiary is in the Team Care program. Only prescriptions written by the PCP and filled at the identified pharmacy will be paid by Medicaid. Members may contact the DVHA Team Care Coordinator to seek authorization for Specialists as needed.

For more information or to make a referral, please contact a Team Care Coordinator at (802) 238-6039.