

Agency of Human Services

State of Vermont Department of Vermont Health Access NOB 1 South, 280 State Drive Waterbury, VT 05671-1010 http://dvha.vermont.gov

## IMPORTANT NOTICE: Point of Sale (POS) Testing being performed on 5/17/17

May 15, 2017

Due to the need to perform periodic system maintenance and testing, the DVHA POS system will be undergoing planned testing beginning at 8 PM EST on Wednesday, May 17, 2017. Testing should be completed by 2 AM EST Thursday, May 18, 2017am.

There should be little impact to pharmacies, claims will continue to adjudicate as normal during the test. Please continue with business as usual, there is no need to hold claims during the test period.

DVHA would like to thank all Medicaid pharmacy providers for their patience during this test. If you experience any issues, please contact the Change Healthcare Pharmacy Help Desk at 1-844-679-5362.