



State of Vermont

Department of Vermont Health Access (DVHA)

NOB 1 South, 280 State Drive

Waterbury, VT 05671-1010

April 20, 2020

REMINDER TO DME PROVIDERS AND PRESCRIBERS:

Continuous Glucose Monitors (CGM) PA Waived

In response to the COVID-19 pandemic and to ensure that Medicaid members have access to the supplies they need, the Department of Vermont Health Access (DVHA) has temporarily waived Prior Authorizations for Durable Medical Equipment and Supplies, including continuous glucose monitors for the duration of the declared emergency. Information can be found at <https://humanservices.vermont.gov/sites/ahsnew/files/documents/MedicaidPolicy/GCRProposedPolicies/20-039-Prior-Authorizations.pdf>

Therefore, a prior authorization request for CGMs is not required at this time. However, Change Healthcare will continue to process and evaluate any prior authorizations received for CGMs if you choose to submit them. You will receive a Notice of Decision per our normal process.

For questions, please contact the Change Healthcare Pharmacy Help Desk at 1-844-679-5362. Vermont providers can also send inquiries via email to **PBA_VTHelpdesk@changehealthcare.com**. Thank you for your continued support of Vermont's pharmacy benefits programs.