

From: [Frazer, Dylan](#)
To: "randy@randybrock.com"
Subject: RE: Public Records Request
Date: Monday, August 25, 2014 1:40:00 PM

Dear Mr. Brock:

The review of the VHC Security Assessment from Gartner Consulting has been completed. Upon review of the entire document, it is clear that producing any portion of this report would threaten the security of the VHC system and the personally identifiable information of Vermont residents who use the Exchange pursuant to 1 V.S.A. § 317(c)(25). As such, this report will not be produced.

Please be advised that, pursuant to 1 V.S.A. § 318(a)(2), you have the right to appeal the denial of any part of your request to Harry Chen, Secretary of the Agency of Human Services.

Feel free to contact me if you have any questions.

Sincerely,

Dylan Frazer

Program Consultant – Policy Unit
Dept. of Vermont Health Access
289 Hurricane Lane
Williston, VT 05495
P: 802-879-8203
F: 802-879-8224

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From: Frazer, Dylan
Sent: Friday, August 22, 2014 12:37 PM
To: 'randy@randybrock.com'
Subject: RE: Public Records Request

Dear Mr. Brock:

The Department of Vermont Health Access has conducted a search in response to your August 8, 2014 public records request for the following information:

- 1) Copies of all invoices or other request for payment received by the State of Vermont from

March 5, 2014 to the present from CGI and copies of evidence of payment for these invoices, as well as evidence of payment, if any, of any additional amounts paid to CGI for any reason subsequent March 5, 2014.

- Please find attached all invoices from, and evidence of payment to, CGI since March 5, 2014. Pursuant to 1 V.S.A. § 317(c)(33), bank account information has been redacted.
- 2) Copies of any Vermont Health Services Enterprise Program Quality Assurance Status Reports or other reports produced by Gartner Consulting dated subsequent to October 11, 2013.
- Please find attached the Gartner Consulting Status Reports, as well as three additional reports produced by Gartner during this time. There is a fourth report regarding a Vermont Health Connect (VHC) Security Assessment that is still under review for the redaction of any sensitive information that could threaten the security of the VHC system and the personally identifiable information of Vermont residents who use the Exchange pursuant to 1 V.S.A. § 317(c)(25). This report will be produced as soon as the review process is completed.
- 3) A copy of any 2014 audits, regardless of whether performed by any state, federal or independent entity, including, but not limited to KPMG, of CGI's performance under contracts with the State of Vermont.
- There are no records to produce at this time, as no 2014 audits have been completed.

Please be advised that, pursuant to 1 V.S.A. § 318(a)(2), you have the right to appeal the denial of any part of your request to Harry Chen, Secretary of the Agency of Human Services.

Pursuant to 1 V.S.A. § 316(d), there is a fee for providing these public records. The duplication of records took one hour at \$0.33 per minute. Excluding the first 30 minutes, this comes to \$9.90. Other staff time required to produce these records took an additional hour at \$0.45 per minute, which comes to \$27. Your fee will come to \$25, as you were not informed of the higher cost upon your request. Please send a check payable to 'State of Vermont,' and send your \$25 payment to:

Business Office
Department of Vermont Health Access
312 Hurricane Lane, Suite 201
Williston, Vermont 05495

Feel free to contact me if you have any questions.

Sincerely,

Dylan Frazer

Program Consultant – Policy Unit
Dept. of Vermont Health Access
289 Hurricane Lane
Williston, VT 05495
P: 802-879-8203