

IMPORTANT NOTICE:
NEW PBM IMPLEMENTATION GOING LIVE 1-1-2015
Point of Sale (POS) Blackout Period

December 31, 2014

Due to the new Pharmacy POS deployment, the DVHA POS system will be unavailable starting at 7:00 p.m. Wednesday, December 31, 2014, until approximately 1:00 p.m. Thursday, January 1, 2015. Pharmacy claims will not be adjudicated during this time. Pharmacy claims may be submitted after 1:00 p.m. on Thursday, January 1, 2015. We apologize for any inconvenience this may cause.

Providers may verify member eligibility using the Green Mountain Eligibility Verification System (EVS) by calling: toll-free in Vermont (800) 925-1706; local and out-of-state (802) 878-7871, then press #1.

You can also check eligibility on-line using the VTMEDICAID Web Services Portal at <https://www.vtmedicaid.com/secure/logon.do>

DVHA would like to thank all Medicaid pharmacy providers for their patience during this process. If you have any questions regarding this issue, please call the POS Helpdesk at 1-844-679-5362.