

## ICD-10 PROVIDER CLAIMS TESTING STARTS MAY 1

### Attention: Vermont Medicaid Providers

Federal regulations require the adoption of the ICD-10 diagnosis code sets by all HIPAA-covered entities for dates of service, or dates of discharge for inpatient services, starting October 1, 2015. All Vermont Medicaid providers (except dentists) are included in this mandate and must start submitting claims with ICD-10 diagnosis codes on October 1, 2015.

Vermont Medicaid has completed remediation of its ICD-10 claims processing systems and is ready to go! On May 1, Vermont Medicaid will be opening up electronic claims testing for any Vermont Medicaid provider who wishes to test. *We're ready, are you?*

Have you prepared for the transition? Are you ready to submit test claims with ICD-10 codes? Testing with Vermont Medicaid is your opportunity to make sure that you're ready to submit ICD-10 claims on October 1, 2015. It's your chance to identify and correct any ICD-10 claim submission issues before the transition deadline and avoid possible reimbursement delays. Remember, for health related services provided on or after October 1, 2015, Vermont Medicaid will only accept claims with valid ICD-10 diagnosis codes. Federal regulations require compliance. All non-compliant claims will be denied.

Provider testing, with Vermont Medicaid, is a straightforward three-step process.

1. Prepare your test claim with ICD-10 codes and the appropriate dates of service.  
The test environment will use April 1 as the ICD-10 cutover date. This means that you'll need to date your test claims no earlier than April 1 and no later than the submission date. For best result, we recommend that you use previously paid claims, and update them with ICD-10 diagnosis codes and dates of service. This will avoid rejection of your test claim for non-ICD-10 reasons.
2. Submit test claims with an indicator that directs your claim to the test environment for processing.  
Testing will be "self-service." You don't need to contact Vermont Medicaid or schedule your tests ahead of time. You can submit one claim or a group of claims. Instructions on how to submit a PES test claim are located on the Vermont Medicaid Provider Portal in the [PES User Guide \(www.vtmedicaid.com/Downloads/software/HP\\_PES\\_User\\_Guide\\_0914.pdf\)](http://www.vtmedicaid.com/Downloads/software/HP_PES_User_Guide_0914.pdf). Please note: If you use claims submission software other than Provider Electronic Solutions (PES), please follow the same instructions you used to submit test claims when you first became an electronic submitter with Vermont Medicaid.
3. Check the results for successful adjudication.  
You will be able to check the status of your test claims in the Remittance Advice (RA) on the Vermont Medicaid Provider Portal. The RA will indicate if your test claim was successfully submitted and adjudicated, and where to find help for ICD-10 related issues.

We urge providers and their vendors to work together to verify that their systems and processes meet the new requirements and produce the correct ICD-10 results.

Provider testing is open only for electronic claims. We will not be testing paper claims. Therefore, we strongly encourage

# DVHA ICD-10 Update

*Vermont Medicaid is Ready! Are You?*



April 8, 2015

Days to Go-Live: **175**

you to start using our free claim submission software (PES) and test your electronic submissions as soon as possible. PES is a PC-based program that's easy to install and use. You will benefit from quicker payments and the ability to resubmit claims immediately if there are any problems. You can also use PES to check eligibility and confirm claim status.

DVHA has prepared detailed step-by-step instructions to help you with your testing. See *ICD-10 Provider Testing Instructions* on the DVHA ICD-10 website ([dvha.vermont.gov/for-providers/icd-10-end-to-end-testing-resources](http://dvha.vermont.gov/for-providers/icd-10-end-to-end-testing-resources)). HPES support will be available for the entire test period from May through August to answer your questions. See below for contact information and how to sign up for our ICD-10 mailing list.

Please forward this notice to your billing department and/or administrator, as appropriate. Provider testing will help you ease into October 1, 2015. We look forward to working with you on this transition!

## Go Electronic!

Download PES, the free claims submission software.

- Get quicker payments
- Check eligibility
- Confirm claim status next day
- Resubmit corrected claims immediately

*Paper claims typically pay in 18 days. With PES, you can get paid in 9 days!*

### Contact HPES EDI Support

**802-879-4450** Option 3  
Or, send email to:

[vtedicoordinator@hp.com](mailto:vtedicoordinator@hp.com)

## ICD-10 Resources

Department of Vermont  
Health Access (DVHA)  
[dvha.vermont.gov/for-providers/icd-10/](http://dvha.vermont.gov/for-providers/icd-10/)

Provider Portal  
[www.vtmedicaid.com](http://www.vtmedicaid.com)

### Get ICD-10 Updates!

Send your email address to:

[VT-ICD-10@hp.com](mailto:VT-ICD-10@hp.com)

## Contacts

Questions?

Provider Services Help Desk

**800-925-1706** in-state  
**802-879-4450** Option 1  
[VT-ICD-10@hp.com](mailto:VT-ICD-10@hp.com)

### Get Banners & Advisories

Send your email address to:

[vtpubs-comm@hp.com](mailto:vtpubs-comm@hp.com)

*Thank you for the services you provide to our Vermont Medicaid members!*