

**VERMONT HEALTH ACCESS PROGRAM
PROVIDER CLAIMS REFUND FORM**

EDS accepts electronic adjustments!

You can submit electronic adjustments via the 837 claim transaction sets, via our web portal, or by PES (provider electronic software). We accept codes 7 (replacement claim) and 8 (void claim). To submit an electronic adjustment, your adjustment request must contain the following data from the claim you wish to adjust: Provider ID, Beneficiary ID (MID), and paid claim's ICN (15 digit number). You may only adjust claims in a paid status (denied or suspending claims cannot be adjusted electronically). Replacement adjustments will recoup the paid claim (with EOB 220) and create a new claim with a new ICN. Electronic void adjustments will recoup the original paid claim with EOB 636, but no new claim is created.

1. PROVIDER NAME:	2. PROVIDER NUMBER and/or NPI# and Taxonomy Code:
3. CHECK TOTAL:	4. CHECK NUMBER:

IMPORTANT: THIS CLAIM REFUND WILL NOT BE PROCESSED UNLESS ALL FIELDS ARE COMPLETED AND INFORMATION IN BOXES 1-13 MATCHES THE INFORMATION ON CLAIM'S ICN.

(5) BENEFICIARY NAME	(6) BENEFICIARY MEDICAID #	(7) DOS	(8) BILLED AMOUNT	(9) MEDICAID PAID AMOUNT	(10) AMOUNT REFUNDED	(11) REFUND REASON CODE	(12) ICN (INTERNAL CONTROL NUMBER)	(13) DETAIL NUMBER

(11) REFUND REASON CODE :

GENERAL

- 049 – WRONG RECIPIENT
- 050 – WRONG PROCEDURE BILLED
- 051 – WRONG MODIFIER BILLED
- 052 – WRONG UNITS OF SERVICE
- 053 – WRONG SUBMITTED CHARGE
- 054 – WRONG TPL PAYMENT SUBMITTED
- 055 – DUPLICATE PAYMENT
- 058 – REQUESTED REPROCESSING
- 066 – RECIPIENT DID NOT RECEIVE SERVICE
- 077 – PATIENT LONG TERM CARE LIABILITY
- 159 – WRONG DATE OF SERVICE
- 162 – WRONG REVENUE CODE
- 168 – OVERPAYMENT
- 172 – WRONG PLACE OF SERVICE

THIRD PARTY LIABILITY

- 131 – MEDICARE A
- 132 - MEDICARE B
- 133 – HEALTH INSURANCE (ATTACH CARRIER'S EOB)
- 134 - AUTO INSURANCE
- 135 – WORKER'S COMPENSATION
- 136 – CASUALTY
- 156 – MEDICARE ADJUSTED PAYMENT

MAKE CHECKS PAYABLE TO:

EDS
ATTN: CASH COORDINATOR
PO BOX 1645
WILLISTON, VT 05495-1645