

# FFY2013 PERM Audit

## The Vermont Medicaid Program

Vermont seeks to reduce its Combined PERM Error Rate in FFY2013.  
In FFY2010, VT exceeded the National Average by 2.7%

Combined Error Rate = FFS + Managed Care + Eligibility

**Majority of VT's high combined  
score is**

**from MRI and MR2 errors**

**MR1** = Provider failed to provide the appropriate documentation requested for the audit within 75 days

**MR2** - (Insufficient Documentation) Provider did not respond to the request for additional documentation within the 14 day timeframe or submitted documentation that did not support the claim

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- DVHA will continue to educate providers who were found noncompliant on reporting requirement obligations, on specific record retention requirements and the specific type of information required within the documentation.
- DVHA has set its own medical record submission requirements.



**Corrective Action**



**Communication  
to Providers**

- DVHA will continue to send out provider notifications through banner page notices and other means reminding them of the specific contractual requirements for responding to documentation requests included in the Provider Enrollment Agreement.
- DVHA will conduct ongoing provider education sessions and direct notifications to the providers who were found noncompliant in the last audit.

## FFY2013 PERM Audit The Vermont Medicaid Program

For the DVHA FY2013 PERM Audit, per the corrective action plan, DVHA has set its own medical record submission requirements, as stated:

**PERM FY2013 - DVHA Time Limit Requirements:**

**Providers have 30 days from the date of receipt of notice -> to submit required claims medical records and adjoining documents to A+.**

**Providers have 7 days from the date of receipt of notice, of request for additional information -> to submit additional claims documentation for inaccurate medical record and adjoining documents, to A+.**

**Sanction for Non-Compliance:**

**DVHA will enforce a 10% withholding of RAs for all provider's that do not submit the required 30 day medical record and adjoining documents or the additional documentation within 7 days.**



In FFY2013  
Vermont  
continues to seek  
full compliance by  
VT Medicaid  
Providers!