



DVHA
Prescriber & Pharmacy
Newsletter
News and Updates

December 2014

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**IMPORTANT NEWS ABOUT DVHA'S TRANSITION FROM
CATAMARAN TO GOOLD HEALTH SYSTEMS FOR PBM
SERVICES EFFECTIVE 1/1/15**

This newsletter is to remind you of DVHA's upcoming 1/1/15 transition from using Catamaran for pharmacy benefit management services to Goold Health Systems!

For prescribers, this means that you will be calling and faxing a new call center when requesting prior authorizations (see next page for fax and phone numbers).

For pharmacies, this means you will be sending Vermont Medicaid and VPharm claims to new BIN/PCNs and calling the new call center for questions.

For everyone, this means that there will be a short **BLACKOUT PERIOD** while DVHA prepares to launch the new POS system. **DVHA's pharmacy claims processing systems will be unavailable from 7:00 p.m. EST on 12/31/14 (New Year's Eve) until approximately 1:00 p.m. EST the following day, 1/1/15.**

The following steps will help minimize filling prescriptions for ineligible members or drugs that are not covered. We are asking that pharmacy providers:

1. Hold non-urgent prescriptions while we are working with GHS to bring up the new POS system.
2. If a prescription is of an urgent nature, to call the GHS Call Center at (844) 679-5362 to find out if the drug is covered.
3. Use the Green Mountain Eligibility Verification System (EVS) to verify eligibility by calling: toll-free in Vermont (800) 925-1706; local and out-of-state (802) 878-7871, then press #1.
4.
 1. If your VT Medicaid user ID contains all digits press #1
 2. If your VT Medicaid user ID contains digits and letters press #2
5. You can also check eligibility on-line using the VTMEDICAID Web Services Portal at <https://www.vtmedicaid.com/secure/logon.do>

For ease of use, we have tried to consolidate issues separately for prescribers and pharmacies. However, given that this issue affects all of us, review of the entire newsletters all providers is recommended.

FOR PRESCRIBERS:

Specialty Pharmacy

There are no changes to our Specialty Pharmacies for January 1, 2015. You will continue to conduct business as you have. DVHA currently has two specialty pharmacies to serve Medicaid beneficiaries where Medicaid is the primary insurer. BriovaRX is currently the specialty pharmacy for select specialty drugs and Wilcox Home Infusion is the specialty pharmacy for Synagis, which is administered to prevent respiratory syncytial virus (RSV). You can find more information on our Specialty Pharmacy on the DVHA website at <http://dvha.vermont.gov/for-providers/pharmacy> and clicking on "Provider Manual."

Prior Authorization (PA) Forms

Prior Authorization (PA) Forms will be updated and available on the DVHA website on January 1, 2015. Prior Authorization may be required for all programs. All drugs and supplies requiring prior authorization can be identified on the Preferred Drug List (PDL) which can be found at <http://ovha.vermont.gov/for-providers/preferred-drug-list-clinical-criteria>.

Responsibility	Help Desk	Phone Numbers	Availability
Goold Health Systems	Clinical Call Center /Prior Authorizations	Phone: 1-844-679-5363 Fax: 1-844-679-5366	M-F 7:30am – 6:30pm Sat 8:00am - 2:00 pm. After hours on call 24/7, 365 day/year.

EMR Eligibility

Today, many medical providers in Vermont are able to access eligibility, medication history, and formulary information for Vermont beneficiaries via the SureScripts connection through their electronic medical records (EMR). We are in the process of migrating this functionality to the new PBM, Goold Health Systems; however, this will not be completed by January 1st. This will not affect a providers ability to e-prescribe. For those providers who rely on the EMR to check eligibility, there are two other methods by which eligibility for Vermont Medicaid beneficiaries can be validated. We will update you on our progress, and hope to have this EMR information fully functional in January, 2015.

You may use the Green Mountain Care Eligibility Verification System (EVS) to verify eligibility by calling: toll-free in Vermont (800)925-1706; local and out-of-state (802) 878-7871.

1. Press #1
2. If your VT Medicaid user ID contains all digits press #1
3. If your VT Medicaid user ID contains digits and letters press #2

In addition, you can check eligibility on-line using the VTMEDICAID Web Services Portal at <https://www.vtmedicaid.com/secure/logon.do> or you may call the GHS Help Desk at (844) 679-5362. "

FOR PHARMACY PROVIDERS:

PBM Transition claim file payment will result in a delay of one day's reimbursement

We currently process PBM files on a weekly basis and they include claims processed from Friday to Thursday. Due to the PBM transition on January 1st, your payment for the remit date of January 9th, 2015 will be short one day. The RA will not include payments for January 1st, 2015, and you will be paid for 6 days instead of 7 days. This will be rectified in the next remit date of 1/16/15 where you will be paid for 8 days instead of 7 days. See below for further explanation.

- Claims processed for dates of service 12/26/2014 through 12/31/2015 (6 days) will pay on remit date 1/9/2015.
- Claims processed from 1/1/2015 through 1/8/2015 (8 days) will pay on remit date 1/16/2015.

Pilot Testing

Vermont participating Medicaid Pharmacies just wrapped up Pilot Testing DVHA's new POS Pharmacy System on 12/21/2014. We would want to say "Thank you" for taking time out of your busy days to test this new system and give your feedback.

Please make sure your software companies are made aware of the changes that will take place as of 1/1/2015.

BIN-PCN effective January 1, 2015

The BIN-PCN numbers listed below are needed in order to process electronic pharmacy claims to GHS starting on **01/01/2015**.

Bank ID No (BIN)	Plan Name	Proc. Control No (PCN)	Group No
017795	VTPOP (Previously VTM)	VTPOP	Not Required
017795	VTPARTD (Previously VTD)	VTPARTD	VTMEDICAID

**Pharmacy Benefit Management Program
Provider Manual**

The Pharmacy Benefit Management Program Provider Manual that consists of contacts, program-specific information, information resources, and payer specifications will be updated to reflect changes with our new PBM, GHS. You can find these updates on the DVHA website January 1, 2015 by going to this link <http://dvha.vermont.gov/providers/pharmacy> and clicking on "Provider Manual."

DVHA Contact Information

During this transition, please feel free to contact the DVHA Pharmacy Unit with any questions or concerns at 802-879-5900.