



Department Of Vermont Health Access

Enhancement to Coordination of Benefits for Beneficiaries with Third Party Liability

Effective October 1, 2012, DVHA will begin a new enhanced Coordination of Benefits (COB) process of reviewing pharmacy claims for Third Party Liability (TPL) to require COB billing. This process has the capability to search for beneficiaries who have NOT previously provided their TPL information to the State of Vermont.

- POS claims in which the beneficiary has TPL identified by the **enhanced COB** process will reject with the NCPDP code “41” with the beneficiary’s TPL information (BIN, PCN, ID, Group, Phone) being messaged to the pharmacy allowing for proper resubmission to the alternate/primary insurer. After submitting to the alternate/primary insurer, pharmacies may resubmit the unpaid balance of claims with the appropriate NCPDP “**other coverage code**” and required COB segment fields to override the TPL edit and gain payment from DVHA.

See below for an example of secondary reject message including TPL information:

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ADDINS:1;BN:004336;PN:      ;GP:X423
0/6012708;ID:RJA338018383987002;PC:2;PH:
8004212342;&
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If you have difficulty viewing secondary reject messages, please work with your software vendor.

For assistance with the above rejected claims, you may call the Catamaran Pharmacy Help Desk at 800-918-7545.

- For those beneficiaries that DVHA has been notified of other insurance, DVHA will continue to utilize the current TPL cost avoidance process in which the claim rejects with NCPDP Code 41, but the beneficiary specific TPL billing information is NOT returned to the pharmacy.

If the pharmacy or beneficiary believes DVHA has inaccurate TPL information on file, the member should contact Member Services (MAXIMUS) at 800-250-8427 for assistance.

Thank you for your continued support of the State of Vermont’s pharmacy programs.

