



# Department of Vermont Health Access Statewide Payment Error Rate Measurement (PERM) Audit Reporting

FFY2013

# FFY2013 PERM CAPs

## The Vermont Medicaid Program

### CHIP & Medicaid FFS = Data Processing + Medical (w/out Eligibility)

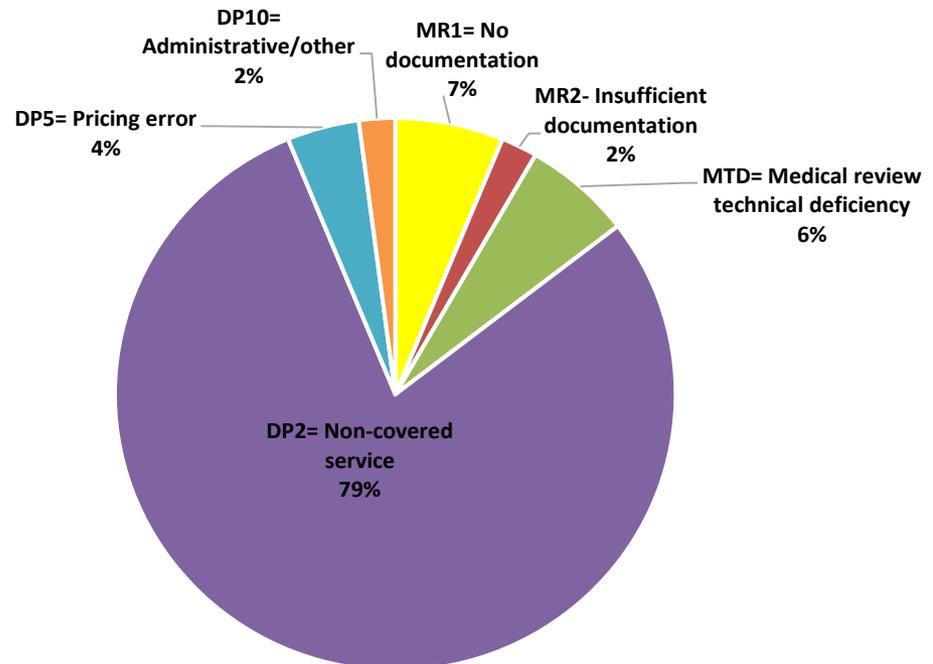
<b>FFY2013</b>			
<b>Error Description</b>	<b>Number of Errors</b>	<b>Target Date</b>	<b>Status</b>
New provider not enrolled using ACA risk-based criteria	30	(4/1/2015) 9/1/15	Implemented
Incorrect DOS	3		Implemented
Provider not enrolled in Medicaid/CHIP	3	10/1/2015	Implemented
Provider did not respond to the request for records	2		Implemented
System calculation incorrect	2		Implemented
Referring/ordering provider required but not listed on claim	1		Implemented
Claim filed untimely	1		Implemented
No Med record of procedure	1		Implemented
No response for request for records	1		Implemented
Provider not enrolled in Medicaid	1	10/1/2015	Implemented
Referring/ordering provider not enrolled	1	10/1/2015	Implemented
Referring/ordering provider required but not listed on claim	1		Implemented

# FFY2013 PERM CAPs

## The Vermont Medicaid Program

CHIP & Medicaid FFS = Data Processing + Medical (w/out Eligibility)

FY2013 Combined PERM CAP  
Error Code Type



- VT greatly reduced its MR1 & MR2 errors in FFY2013 as compared to FFY2010

# FFY2013 PERM CAPs

## The Vermont Medicaid Program

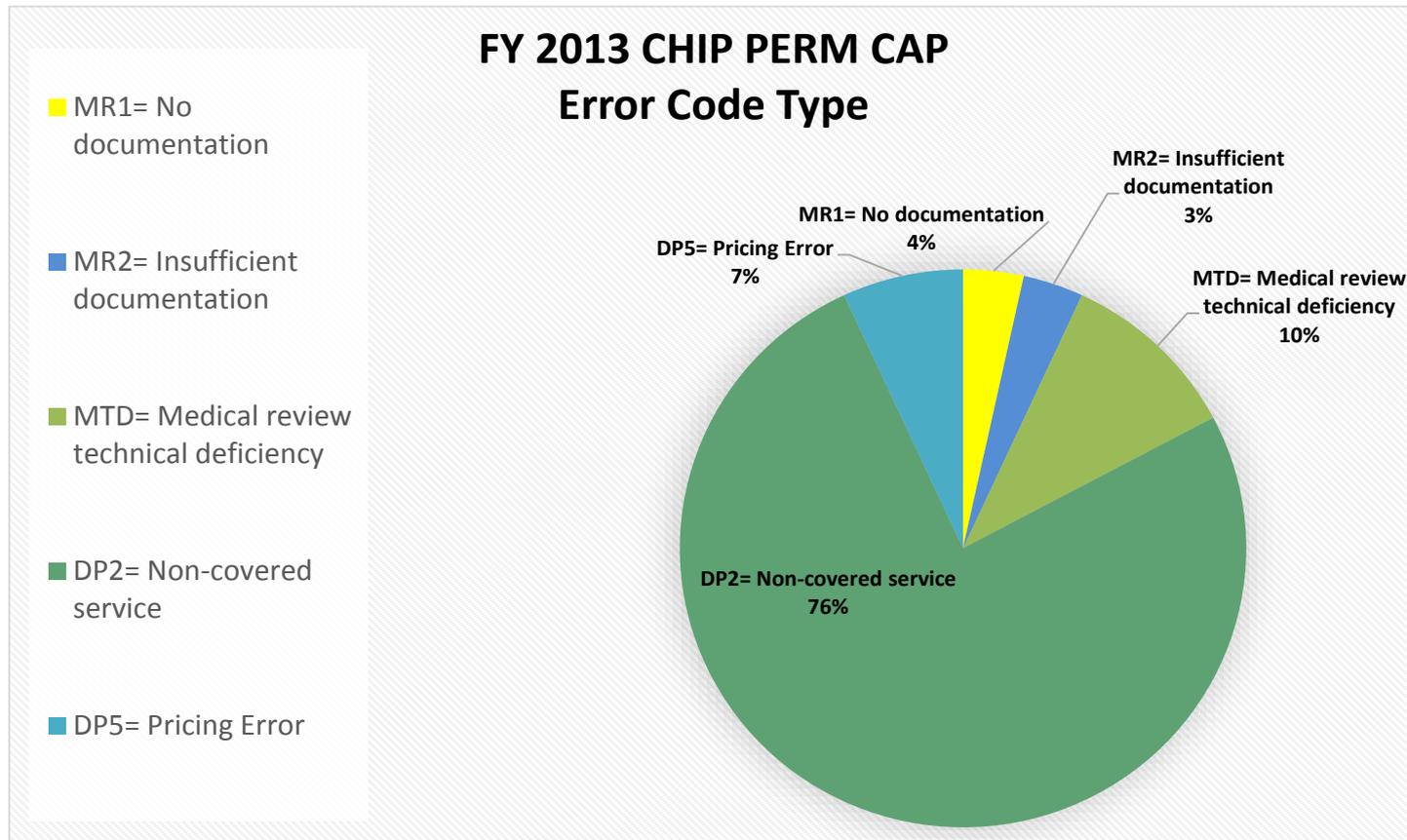
### CHIP FFS = Data Processing + Medical

<b>CHIP Only</b>			
<b>Error Description</b>	<b>Number of Errors</b>	<b>Target Date</b>	<b>Status</b>
New provider not enrolled using ACA risk-based criteria	17	(4/1/2015) 9/1/15	Implemented
Incorrect DOS	3		Implemented
No response for request for records	1		Implemented
No Med record of procedure	1		Implemented
Provider not enrolled in Medicaid/CHIP	3	10/1/2015	Implemented
Referring/ordering provider required but not listed on claim	1		Implemented
Required provider license not current for DOS	1	9/1/2015	Implemented
System calculation incorrect	2		Implemented

# FFY2013 PERM CAPs

## The Vermont Medicaid Program

CHIP FFS = Data Processing + Medical



## FFY2013 PERM CAPs The Vermont Medicaid Program

### CHIP = Error Rate

CHIP Error Rate: 7.0%

Fee-for-service rate: 3.0%

Managed care rate: N/A

Eligibility payment rate: 4.1%

\*\*\*Eligibility (combined w/FFS in FFY13. In FFY16 it is not combined w/FFS, audit is separate)

# FFY2013 PERM CAPs

## The Vermont Medicaid Program

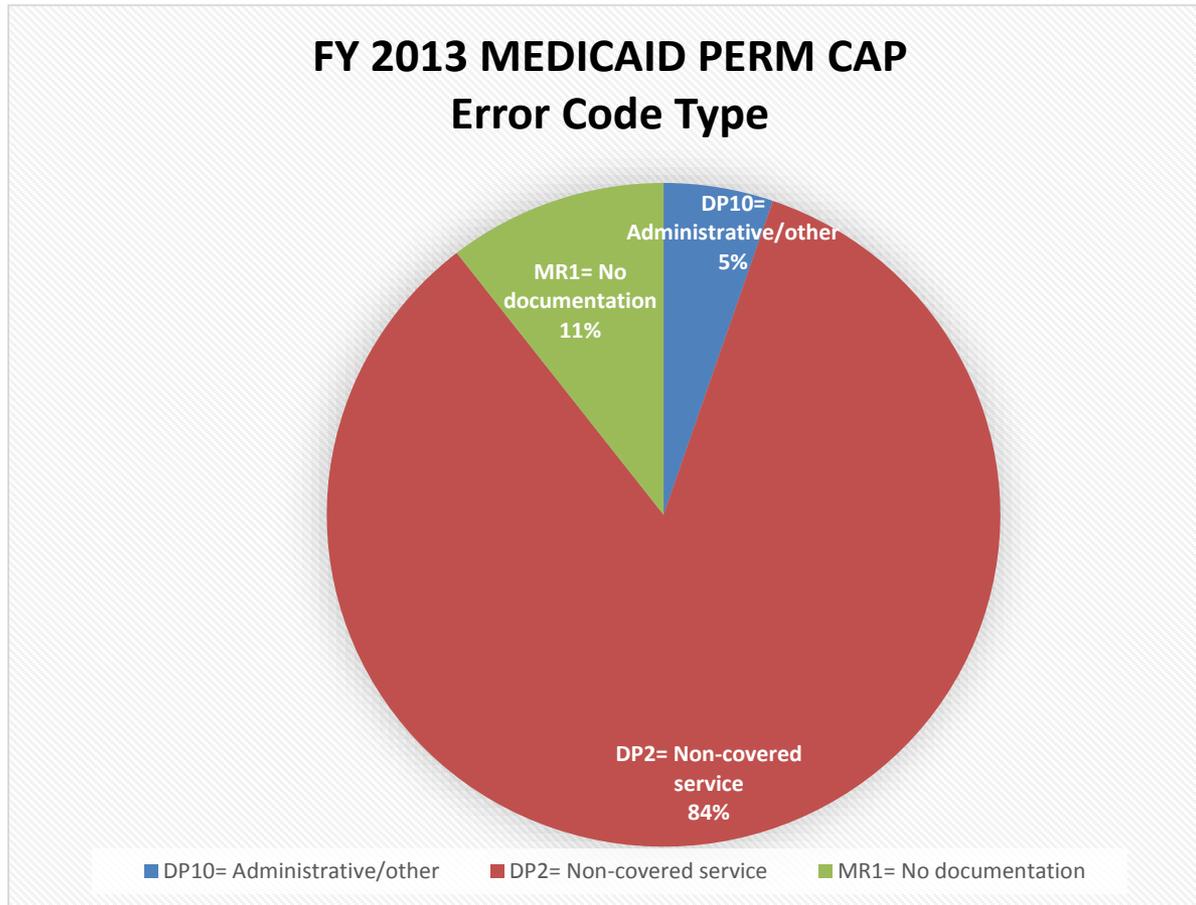
### Medicaid FFS = Data Processing + Medical

<b>Medicaid Only</b>			
<b>Error Description</b>	<b>Number of Errors</b>	<b>Target Date</b>	<b>Status</b>
Claim filed untimely	1		Implemented
New provider not enrolled using ACA risk-based criteria	13	(4/1/2015) 9/1/15	Implemented
Provider not enrolled in Medicaid	1	10/1/2015	Implemented
Referring/ordering provider not enrolled	1	10/1/2015	Implemented
Referring/ordering provider required but not listed on claim	1		Implemented
Provider did not respond to the request for records	2		Implemented

# FFY2013 PERM CAPs

## The Vermont Medicaid Program

Medicaid FFS = Data Processing + Medical



# FFY2013 PERM CAPs

## The Vermont Medicaid Program

### Medicaid = Eligibility

From the PERM reports Medicaid Eligibility error rate was very low = 0.7%

Medicaid Error Rate: 18.6%

Fee-for-service rate: 18.0%

Managed care rate: N/A

Eligibility payment rate: 0.7%

\*\*\*Eligibility (combined w/FFS in FFY13. In FFY16 it is not combined w/FFS, audit is separate)

## FFY2013 PERM CAPs The Vermont Medicaid Program

- Will continue to educate providers who were found noncompliant on reporting requirement obligations, on specific record retention requirements and the specific type of information required within the documentation.
- Will emphasize the importance of furnishing documentation to Vermont Medicaid when requested.



**Corrective Action**



**Communication  
to Providers**

- Will continue to send out provider notifications through banner page notices and other means reminding them of the specific contractual requirements for responding to documentation requests included in the Provider Enrollment Agreement.
- Will conduct ongoing provider education sessions and direct notifications to the providers who were found noncompliant in the last audit.

## FFY2013 PERM RESULTS

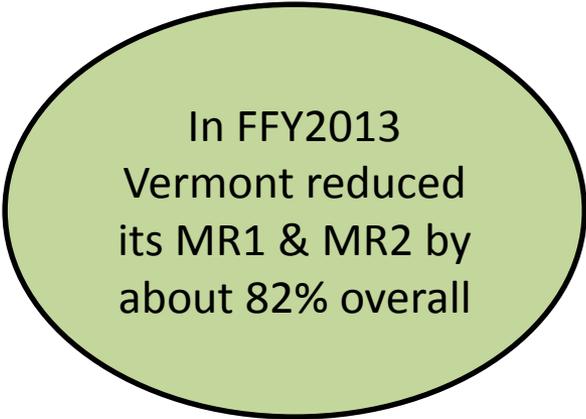
### The Vermont Medicaid Program

During the Audit period (to insure compliance) -> VT Medicaid will be notifying its providers that they will be required to respond sooner than 75 days to PERM MR1 documentation requests and 14 day to PERM MR2 additional document requests.

Noncompliant providers will be subject to VT Program Integrity (PI) Record Retention Requirements which includes sanctions (10% withhold of RA and/or suspension). In addition, a referral to the PI unit will be made with a recommendation to recoup payments on designated claims.



**Corrective Action**



In FFY2013  
Vermont reduced  
its MR1 & MR2 by  
about 82% overall