

## Banner Notifications for Providers Selected for PERM Audit

The Centers for Medicare and Medicaid Services (CMS) developed the Payment Error Rate Measurement (PERM) program in response to the Improper Payment Information Act, 2002 [IPIA, Public Law 107-300,] enacted November 26, 2002. The program examines eligibility decisions and payments to providers for Medicaid and Children Health Insurance Program (CHIP) for accuracy.

The 2016 PERM cycle is Vermont's next review of provider payments which will occur October 2015 through the fall of 2017. The 2016 PERM cycle will review payments to providers during federal fiscal year 2016 (October 2015 - September 2016). Due to the newness of the Affordable Care Act (ACA), an eligibility review will not occur during the 2016 PERM cycle.

DVHA PERM Website: <http://ovha.vermont.gov/for-providers/perm>  
Vermont Medicaid Banner: <http://www.vtmedicaid.com/#/bannerMain>

### *Vermont Medicaid Banner - August 26, 2016*

As we progress through the Payment Error Rate Measurement (PERM) audit cycle, we have been receiving questions from the provider community. We have updated the Frequently Asked Questions document (<http://dvha.vermont.gov/for-providers/payment-error-rate-measurement-perm/view>) to include medical documentation expectations, clarification around the DVHA Time Limit Requirements and answers to other questions we have received.

If you have questions not covered in the FAQ, please email [VTPERM@hpe.com](mailto:VTPERM@hpe.com) or call our Provider Help Desk at 1-800-925-1706 (toll-free in-state) or 1-802-878-7871 (out-of-state).

### *Vermont Medicaid Banner - July 22, 2016*

Providers have contacted us expressing concerns that CNI Advantage LLC has not contacted them regarding their claim(s) for the PERM audit. We are aware of this delay and are in contact with CMS. The 30 day timeline for Vermont Medicaid providers selected for the audit begins when you receive a letter of notification from CNI Advantage LLC, not with the letter you receive from Vermont Medicaid. Please visit <http://dvha.vermont.gov/for-providers/payment-error-rate-measurement-perm> for additional PERM related information.

### *Vermont Medicaid Banner - June 3, 2016*

CMS is offering four provider-specific informational webinars (June 21, June 29, July 19 and July 27, 2016) for providers seeking education about the PERM Audit and process. They will also focus on provider responsibilities during a PERM review as well as recent trends, frequent mistakes and best practices. Please visit the DVHA PERM site at <http://dvha.vermont.gov/for-providers/perm> where the webinar links are posted for additional information.

### *Vermont Medicaid Banner - May 6, 2016*

In the banner notice published on April 15, 2016 and in the May 2016 Advisory article, it stated that A+ Government Solutions (A+ GS) would be contacting providers selected for the PERM Audit Sample. Please

note, CNI Advantage, LLC has replaced A+ GS as the record review PERM contractor. All PERM record requests will come from CNI Advantage, LLC. We apologize for any confusion and thank you for your continued support through this audit cycle.

### *Vermont Medicaid Banner - April 15, 2016*

Providers are reminded that the FFY2016 Payment Error Rate Measurement (PERM) audit is underway. DVHA will outreach to those providers selected in the sample prior to the A+ Government Solutions (A+ GS) sending out their notice to obtain contact information to further aid the providers chosen. For additional information please visit: <http://dvha.vermont.gov/for-providers/> DVHA PERM Time Limit Requirements: Providers have 30 days from date of receipt of notice to submit required medical records and adjoining documents to A+ GS. If additional information is needed, providers have 7 days from the date of receipt of notice to send in the information to A+ GS. Please note: DVHA will enforce a 10% withholding from all providers that do not submit the required medical records and adjoining documents within 30 days or the additional documentation within 7 days.

### *Vermont Medicaid Banner - November 27, 2015*

The Department of Vermont Health Access (DVHA) announces that the Payment Error Rate Measurement (PERM) audit has commenced for FFY2016 (which runs from October 1, 2015 to September 30, 2016). Providers selected for the audit are required to submit all requested claim medical records and documentation. Providers have 30 days from date of receipt of notice to submit required claims medical records and adjoining documentation to A+ Government Solutions. If additional information is needed, providers have 7 days from the date of receipt of notice to send in the information. DVHA will enforce a 10% withholding from all providers that do not submit the required medical record and adjoining documents within 30 days or the additional documentation within 7 days.