

This letter is important. If you do not understand it, take it to your local office for help.

Cette lettre est importante. Si vous ne la comprenez pas, apportez-la à votre bureau local pour recevoir de l'aide.

Esta carta es importante. Si no la entiende, llévela a su oficina local para solicitar ayuda.

Это важное письмо. Если вам оно непонятно, возьмите его и обратитесь за помощью в местное отделение.

Ovaj dopis je važan. Ukoliko je nerazumljiv za vas onda ga ponesite i obratite se lokalnoj kancelariji za pomoć.

Laù thõ naøy raát quan troing. Neáu quyù vò khoâng hieáu noãi dung trong ñoù, haøy ñem thõ naøy ñeán vaên phoøng taï ñòa phõng cuùa quyù vò ñeá ñõðic giuùp ñõð.

January 2009

IMPORTANT NEWS ABOUT YOUR MEDICAID, DR. DYNASAUR, OR VERMONT HEALTH ACCESS PLAN (VHAP) COVERAGE

Chiropractors

- **As of February 1, 2009, the state will no longer pay for any services provided by chiropractors to adults.**
- Children under age 21 may still go to a chiropractor, but they may only go for manipulation of the spine to correct a subluxation of the spine.
- In order for children, ages 12 to 20, to get more than ten visits in a calendar year for the above service, your chiropractor will need to ask for a prior authorization.
- Children under 12 need prior authorization before getting any services.

IF YOU CURRENTLY ARE ON VHAP-ESIA (EMPLOYER-SPONSORED INSURANCE ASSISTANCE)

Because chiropractic services are no longer included in the VHAP benefit, VHAP will no longer pay co-pays, co-insurance, or deductibles for these services.

If you have questions about this chiropractic coverage change, call Health Access Member Services at 1-800-250-8427.

Please insert this page in your Health Care Programs handbook. It updates information on pages 11 and 14. If you would like another copy of the handbook, please call 1-800-250-8427 or find it at www.ovha.vermont.gov by clicking on "For Consumers".

(over for appeal rights)

Appeal Rights

As a result of the State's budget shortfall and in order to create cost savings to maintain critical health care services, state law has changed your health care coverage by eliminating chiropractic services for adults. If you want to appeal this change you may request a fair hearing in person, over the phone, or in writing. You may ask for a fair hearing any time up to 90 days after this notice is mailed to you. For more information or to ask for a fair hearing, call Member Services at 1-800-250-8427. Services will not continue while your fair hearing is being decided. (M181.3, 4002.6)