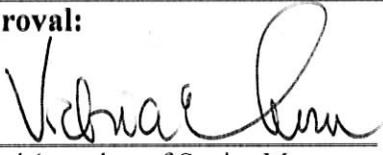


Department of Vermont Health Access

Subject: Gold Card – Radiology Procedures	Title: Gold Card Process
Written by: Daljit Clark	Issuance Date: November 16, 2012 Revision Date:
Approval:  Signed (member of Senior Management) <u>12/13/2012</u> Date	Applicable to: <input checked="" type="checkbox"/> Global Commitment <input type="checkbox"/> SCHIP <input type="checkbox"/> All OVHA Functions <input type="checkbox"/> Other:
Primary Administrator: Department of Health Access	
References Medicaid Rule 7405.2 (H. 789) Act 156 of the 2009-2010 Legislative Session http://www.medsolutions.com/implementation/vtmedicaid/index.html	

Background/Purpose:

In September of 2010 the Department of Vermont Health Access (DVHA) implemented prior authorization (PA) for high- tech imaging studies (MRI, CT & PET scan). DVHA contracts with Medsolutions to perform PAs on all hi-tech imaging services that require a PA.

When DVHA implemented this review process, it was agreed to issue “Gold Cards” to providers with an exceptional record of making referrals that are in line with the clinical criteria for imaging. In order to qualify for a Gold Card, a provider must make at least 100 imaging requests in 18 months and the provider must have a denial rate of less than or equal to 3%. The DVHA developed these criteria with input from the Vermont Medical Society (VMS) and members of the provider network. The Clinical Utilization Review Board (CURB) members considered feedback from VMS and other providers, and formally recommended these criteria to DVHA. DVHA accepted the CURB’s recommendations and expect to issue gold cards in January, 2013.

Procedure:

1. Annually in November, the DVHA Clinical Operations Director will request that Medsolutions run data to identify providers who meet the criteria to qualify for a Gold Card.
 - a. Criteria: Providers who have requested 100 or more radiology procedures in 18 months and have a 3% or less denial rate.
2. The names of the identified providers will be sent to the DVHA Provider and Member Relations Director.
3. The Provider and Member Relations Director will send a letter notifying the providers who qualified for Gold Cards that they will be exempt from requesting PA for one year for radiology procedures for their VT Medicaid beneficiaries.
4. Copies of the letters will be forwarded to Medsolutions so they can update their system.
5. After the Gold Card program has been in existence for one year, the Clinical Unit Data Analyst will run a report of the existing Gold Card providers to monitor their utilization. Based on the findings a determination will be made if the Gold Card will be reissued for the next year. The first report will be run in January, 2014.