

Implementation and Administration of a Medical Non-Emergency Transportation System in the State of Vermont
RFP # 03410-190-16
Questions related to Addendum #3

Second set of questions:

1. Will the Department impose a “cap” on the percentage of trips that can be provided by the broker in the counties listed or will the broker be able to provide all trips in those counties?

Answer: No such cap will be put in place.

2. From the response to prior questions, it appeared that the Department has the preference or intent to award one contract for these services. Has this intent or preference changed?

Answer: The final system that results from this RFP will be impacted greatly by the responses received from the issuance.

3. We want to confirm that the broker is also able to provide NEMT service under this project?

Answer: A broker may not be a provider of transportation unless an exception applies. The definition of Broker Services as referred to in RFP Addendum 3, Section A is a provider that has a network of providers that actually transport Medicaid members and schedules services to be performed as well as pays the providers in the network and meets either exception A or B on page 2 of Addendum Number 3.