

### AMENDMENT

It is hereby agreed by and between the State of Vermont, Agency of Human Services, Office of Vermont Health Access (formerly know as Department of Prevention, Assistance, Transition, and Health Access (hereafter referred to as the "State" or the "Department") and Electronic Data Systems Corporation (EDS), a Delaware Corporation (hereafter referred to as the "Contractor") that the Title XIX Medicaid Contract for operation of the Vermont Medicaid Management Information System (MMIS), entered into January 01, 2004 (hereafter referred to as the "Contract"), is hereby amended effective upon execution by the Department's Director, as follows:

**On contract page 1 of the base contract, replace Section 5 in its entirety with the following Section 5:**

"5. Maximum Amount: The State agrees to pay the Contractor pursuant to the payment provisions specified in Attachment B, a sum not to exceed \$55,478,660.

**By deleting on page 6 of 29, Section 11 and substituting in lieu thereof the following Section 11:**

The Contractor agrees to provide the following number of Customer Service (CSRs) hours to the State:

January 1, 2004 – December 31, 2004 – 5,000 CSR Hours  
January 1, 2005 – December 31, 2005 – 6,000 CSR Hours  
January 1, 2006 – December 31, 2006 – 6,000 CSR Hours  
January 1, 2007 – December 31, 2007 – 8,000 CSR Hours  
January 1, 2008 – December 31, 2008 – 14,500 CSR Hours

Any unused CSR hours may be carried over to the following year. The CSR hours outlined above are included in the Contractor's Operational Fixed Price. If any hours remain outstanding at the expiration or termination of the contract such hours will be reimbursed at the amount of \$45.00 per hour to the State.

**By deleting on page 14, of Attachment B, Part 1: Operational Invoice/Payment Schedule for the period of January 1, 2008 – December 31, 2008 and substituting in lieu thereof the following updated Operational Invoice/Payment Schedule:**

Operational Invoice/Payment Schedule  
 January 1, 2008 - December 31, 2008

Volume Parameters		Claims Process	Drug Transactions	Claims Process	Drug Transactions
High Estimate		7,500,000	5,000,000	7,500,000	5,000,000
Median Estimate		6,000,000	4,000,000	6,000,000	4,000,000
Low Estimate		4,500,000	3,000,000	4,500,000	3,000,000
Fixed Price	Original	Reallocation	Revised Amend Hours 7/1/07	Add CSR Hours 7/1/08	Revised Amend 7/1/08
Claims Processing	\$6,577,540	\$456,642	\$7,034,182	\$682,500	\$7,716,682
Drug Payment Transactions	\$160,000		\$160,000		\$160,000
Provider Relations	\$1,332,160		\$1,332,160		\$1,332,160
Management Reporting (BO, CRLD, MAR, SURS)	\$416,300		\$416,300		\$416,300
Sub Total	\$8,486,000	\$456,642	\$8,942,642	\$682,500	\$9,625,142
Added Services (As Utilized)					
School Health Program	\$340,000	(\$302,012)	\$37,988		\$37,988
Clinical Specialist	\$60,000		\$60,000		\$60,000
Project Coordinator	\$31,000		\$31,000		\$31,000
Cash Control Employee	\$32,000	(\$32,000)	\$0		\$0
Translator Services	\$100,000		\$100,000		\$100,000
Sub Total	\$563,000	(\$334,012)	\$228,988	\$0	\$228,988
Total	\$9,049,000	\$122,630	\$9,171,630	\$682,500	\$9,854,130

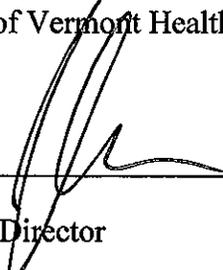
Amount Invoiced Each Month  
 Jan - Jun 08 \$745,220  
 Jul - Dec 08 \$858,970

**The Attached, Attachment F Part V EDS Narrative and Price Proposal Submitted for Additional CSR Hours June 11, 2008 shall be incorporated into the Agreement.**

This amendment consists of 3 pages. Except as modified by this amendment and any previous Amendments, all provisions of this contract, (#8430), dated January 1, 2004, shall remain unchanged and in full force and effect.

**STATE OF VERMONT:**

Office of Vermont Health Access

By:  \_\_\_\_\_

Title: Director

Date: 7-14-2008

**CONTRACTOR:**

Electronic Data Systems Corporation

By: Susan D. Arthur \_\_\_\_\_

Title: Director

Date: 7/14/08

**Attachment F Part V EDS Narrative and Price Proposal as Amended June 11, 2008**

EDS will add 6,500 CSR hours for contract year 2008 to cover additional system modifications that will be required in support of projects to be completed from July 1, 2008 through December 31, 2008. The CSR hours will be utilized at the discretion of OVHA.

Additionally, EDS will purchase Proventia Management Site Protector Software. This software enables the monitoring of intrusion activity, vulnerability assessment, event prioritization and correlation of ongoing security activity. The lack of intrusion detection software on the current system was a recent finding on a System Security Risk Assessment. The purchase of this product will be submitted to OVHA as a direct pass through cost.

**Cost Proposal:**

2008 Claim Processing Fixed Price amount will be increased by \$682,500  
(6,500 x \$105) with additional monthly cost of \$113,750 per month.

Purchase of Proventia Management Site Protector Software \$ 10,080