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MEMORANDUM

TO: Jeb Spaulding; Secretary, Agency of Administration (AOA)

FROM: Vicki Loner; Deputy Commissioner, Department of Vermont Health Access (DVHA) 

DATE: May 15, 2012

SUBJECT: Approval for extension amendment for:
Chittenden County Transportation Authority (Contract # 18266)
Duration: 10/1/10 – 8/31/12
Value of Contract: \$75,670.00 Proposed Increase: \$6,580.00.

Through this memo, we are requesting approval for a two month contract extension for Medicaid bus pass administration services. Our Non-Emergency Medical Transportation (NEMT) program provides transportation to medical appointments for Medicaid beneficiaries who do not have access to a vehicle. The bus pass program gives beneficiaries who live on a bus line in Chittenden County access to public transportation services to assist in accessing medical appointments.

Our current bus pass program will be updated with better utilization controls this summer. Our new system will be administered through our Member Services call center contract with Maximus. The new plan will allow us to verify the medical necessity of each bus pass trip. Our current system has no such controls. We believe that our program will save \$200,000 - \$250,000 per year after these changes are implemented.

This amendment will allow us sufficient time to notify and train our members, providers and advocacy groups so everyone will be prepared to use the new system. A contract amendment with Maximus is being developed and will be circulated for review in June. This amendment will contain a detailed communication and implementation plan.

If you have any questions about this contract extension or our efforts to improve the NEMT program, please contact me or Bill Clark, Director of Provider and Member Relations. Bill can be reached at 879-5958.

The funding for this contract will be covered by the Global Commitment to Health Appropriations and complies with all mandatory provisions of AOA Bulletin 3.5.

