

Developmental Disabilities Services Program

Brief Summary

Need for Care Management Solution

The DS program within DAIL/DDAS is an approximately \$160 million/year enterprise that provides vital and comprehensive wrap around services to approximately 2,500 Vermonters and their families who are touched by developmental disabilities, and an additional 1,500 families awaiting wrap-around services. The processes that enable this enterprise are anecdotally understood and defined.

The scope of the enterprise has exceeded the capacities and efficiencies borne in the Excel and fax-based systems that have managed the resource allocation monitoring and tracking processes for the last 20 years.

We seek a cutting-edge management information system that will supply enterprise leadership with the necessary information to support innovation as well as sound fiscal management.

Vision (Mission of the Department of Disabilities, Aging and Independent Living)

To make Vermont the best state in which to grow old or to live with a disability ... with dignity, respect and independence.

Goals (Developmental Disabilities Act, 18 V.S.A. § 8721)

Each citizen of the State of Vermont with a developmental disability shall have the following opportunities:

- (1) To live in a safe environment with respect and dignity.
- (2) To live with family or in a home of his or her choice.
- (3) To make choices which affect his or her life.
- (4) To attend neighborhood schools, be employed, and participate in activities, to the extent that this purpose is not construed to alter or extend rights or responsibilities of federal laws relating to special education.
- (5) To have access to the community support and services that are available to other citizens.

Number of staff/users of the MMIS care management system

Sixteen (16) designated and specialized agencies deliver developmental disabilities services throughout Vermont.

These 16 agencies directly employ or often contract with hundreds staff who may be users of the MMIS Care Management System. Notably, more than a thousand direct service providers are home based and have phones but may not have computers.

About 15 state staff based in Agency of Human Services (AHS), Department of Disabilities, Aging and Independent Living (DAIL), Developmental Disabilities Services Division (DDSD) oversees Vermont Medicaid funded developmental disabilities.

Services offered

For a description of services billed by service type and by provider, see Table 2, at this link: http://www.leg.state.vt.us/jfo/jfc/2013/2013_09_11/2013_09_11_DDS%20Methodology%20Review.pdf

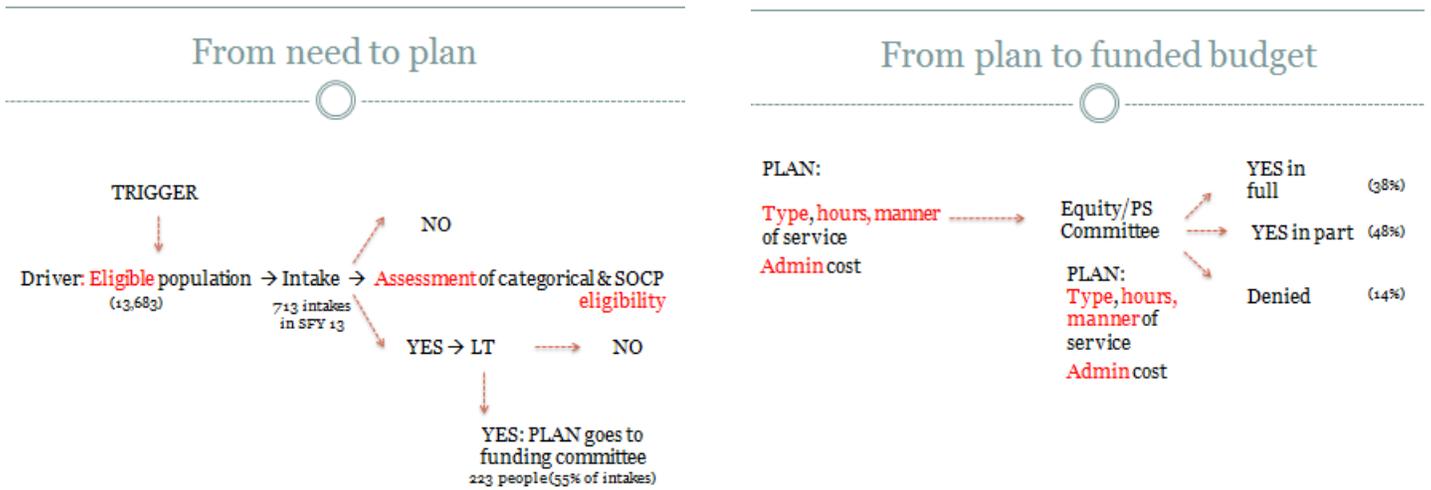
Description	Types/levels	# people served (SFY11)
	Source http://ddas.vt.gov/ddas-publications/publications-dds/publications-dds-documents/ddas-publications-annual-report/ddas-annual-report-2012	
Targeted Case Management	Optional State Plan Service	640 (incl. Bridge, excl. hcbs)
Bridge Program	Care Coordination for Children with Developmental Disabilities	See targeted case management above
Flexible Family Funding	Funding for respite and goods for children and adults that help the biological or adopted family or legal guardian support the person to live at home.	1086
Vocational Grant	limited job training and follow along	59 (est)
Pre-Admission Screening and Resident Review (PASRR)	limited support to adults living in nursing facilities 34 people living in nursing facility	20 screenings
HCBS Services (list below)	(in addition to State Plan services)	2649
Service Coordination		2,539
Community Supports		1789
Employment Supports	<ul style="list-style-type: none"> · Employment assessment · Employer and Job Development · Job Training · Ongoing Support to Maintain Employment 	973
Respite	<ul style="list-style-type: none"> · Respite Supports provided by the hour · Respite Supports 	
Clinical Services	<ul style="list-style-type: none"> · Clinical Assessment · Individual Therapy · Family Therapy · Group Therapy · Medication, Medical Support & Consult · Behavioral Support, Assessment, Planning & Consult 	
Crisis Services	<ul style="list-style-type: none"> · Emergency/Crisis Assessment, Support and Referral · Emergency/Crisis Beds 	91 (est) 24
Home Supports		1,638
	· Supervised Living	241

	· Staffed Living	34
	· Group Living	87
	· Shared Living (licensed) · Shared Living (not licensed)	1270
	· ICF/DD (Intermediate Care Facility)	6
Transportation		1072

High level view of the business process flow of HCBS from referral to plan funding:

4,105 people received one or more types of DD services in Vermont in SFY12. This represents about 30% of Vermonters who meet clinical eligibility for DDS.

About 19% (2,649 people) eligible for comprehensive long-term services and supports received developmental disabilities home and community-based services (HCBS) in SFY12.



This table shows the number of people receiving HCBS, and their service plan funding amount:

HCBS Plan Funding Amount	Number of People (SFY12)
< \$10,000 per year	79
\$10,000 - \$24,999	311
\$25,000 - \$39,999	459
\$40,000 - \$54,999	647
\$55,000 - \$69,999	456
\$70,000 - \$84,999	310
\$85,000 - \$99,999	152
\$133,078 (avg.)	219
\$249,690 (avg.)	22
Total Served	2,655